



County of Orange Health Care Agency  
 EMERGENCY MEDICAL SERVICES  
 405 W. 5th Street, Suite 301-A  
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE  
 FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT  
 JULY - SEPTEMBER 2017  
 REGION C**

(Tustin, Irvine, Villa Park, Unincorporated Areas)  
 Care Ambulance Service, Inc.

**Response Time Compliance**

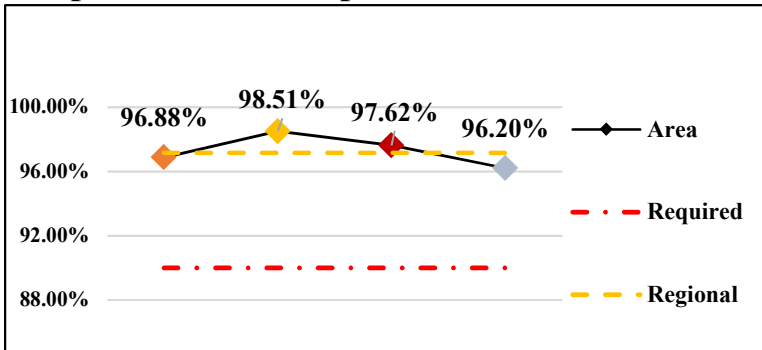


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

<b>REGION COMPLIANCE</b>	<b>97.17%</b>
<b>Tustin</b>	97.62%
<b>Irvine</b>	96.88%
<b>Villa Park</b>	96.20%
<b>Unincorporated</b>	98.51%

**Dispatches**

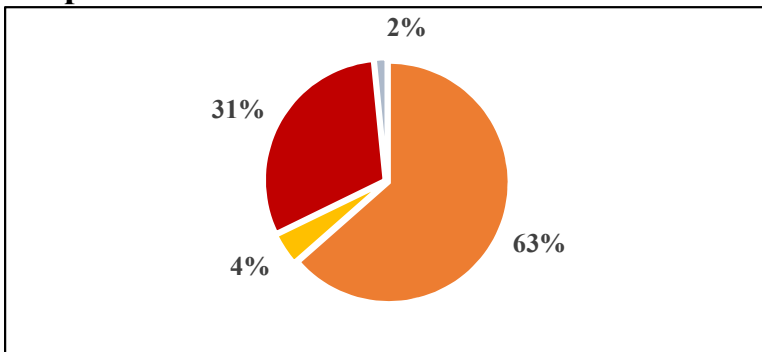


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

<b>REGION DISPATCHES</b>	<b>5121</b>
<b>Tustin</b>	1570
<b>Irvine</b>	3254
<b>Villa Park</b>	80
<b>Unincorporated</b>	217

**Transports**

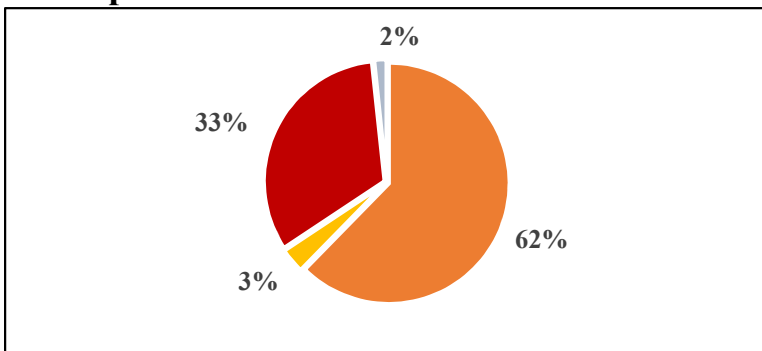


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

<b>REGION TRANSPORTS</b>	<b>3292</b>
<b>Tustin</b>	1075
<b>Irvine</b>	2051
<b>Villa Park</b>	55
<b>Unincorporated</b>	111