

**ORANGE COUNTY OPERATIONAL AREA**  
**EMERGENCY OPERATIONS CENTER**

FOR IMMEDIATE RELEASE

**PRESS RELEASE # 006**

Date: 3-16-20      Time: 17:12 hours

**List of County of Orange Public Services Suspended  
due to COVID-19**

“The County of Orange departments have suspended various services to support social distancing to protect residents and County employees,” said OC Board of Supervisors Chairwoman Michelle Steel, Second District. “It’s imperative that residents and County employees alike employ the proper precautions to protect themselves and their loved ones during this time.”

Below is a list of County department closures and suspension of services as of March 16, 2020:

**Child Support Services**

<http://www.ocgov.com/gov/css/>

- Court activities will be curtailed until further notice. Clients may visit the website or call (866) 901-3212 between 7 a.m. and 5 p.m. Monday – Friday.

**Clerk-Recorder**

<http://www.ocgov.com/gov/clerk/>

- All of the Clerk-Recorder offices in Anaheim, Laguna Hills, Westminster and the Santa Ana Civic Center, including the Old Courthouse, are closed.
- All special Saturday openings are canceled.
- Passport application acceptance service is suspended.

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- Marriage Services (licenses and ceremonies) are suspended.
- Over-the-counter Document Recording Services are suspended. All recordings may be submitted electronically or via mail.
- Attorney service document recording drop-offs and pick-ups are suspended.
- All professional registrations (process server, photocopier, legal document assistant and unlawful detainer assistant registrations) are suspended.

## Health Care Agency

<http://www.ochealthinfo.com/>

## Behavioral Health Services

- Community trainings (i.e. Mental Health First Aid and Crisis Intervention Training) are suspended.
- March Mental Health Board and Mental Health Services Act Steering Committee meetings have been canceled.
- Clients are being screened for symptoms and any client who presents with symptoms is being re-scheduled and referred for a medical appointment.
- Outreach & Engagement staff have suspended their participation in resource fairs.

## Office of Care Coordination

- The March Continuum of Care Board and Committee meeting is canceled.
- The March Bridges at Kraemer Community Advisory Board meeting is canceled.

## Public Health Services

- California Children Services Medical Therapy Units, which are located on school campuses, are limiting services to medically urgent appointments.

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## Regulatory/Medical Health Services

- Several hospital food facility inspections have been postponed to minimize operational impact to hospitals.

## Human Resource Services

<http://www.ocgov.com/gov/hr>

- Human Resource Services (HRS) is significantly reducing and might eliminate in-person testing for candidates currently in the hiring process. HRS will work to accommodate candidates who do not have access to online systems.
- HRS is exploring significantly speeding up the hiring process as allowed per the emergency orders, especially for OC Health Care Agency.

## OC Community Resources

<http://www.ocgov.com/gov/occr/>

## Orange County Animal Care

<http://www.ocpetinfo.com/>

- The shelter in Tustin is closed to the general public effective March 16 to March 31, 2020.
- Owner surrender and managed intake are suspended.
- Adoptions/rescues/fostering will be by appointment only.

## OC Community Services

<http://www.occommunityservices.org/hcd>

- The senior meal program will change to one or two deliveries per week, with 21 meals dropped off.
- Congregate meal sites are canceled, but brown bag pick-up is open five days a week.

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- Veterans Services Office will remain open with three conference rooms to allow for social distancing and sanitation.
- One-Stops will stay open with social distancing.

### **Orange County Housing Authority**

<http://www.ochousing.org/>

- All face-to-face office visits are suspended starting March 16, 2020. All inquiries and questions should be made via phone call and email. Information will be posted on the OCHA website and at reception.
- All annual inspections will be rescheduled and postponed starting March 16, 2020.
- New lease inspections will continue as the units are vacant. All communication with the owner or tenant will be via email/phone call.
- Special inspection will be delayed unless it is essential to the health and safety of the tenant.
- Increase in tenant portion of rent due to income changes will be postponed and re-visit.

### **OC Housing & Community Development**

<http://www.occommunityservices.org/hcd>

- Face-to-face and in-person meetings are suspended.
- Health and safety inspections will continue.
- Lease inspection will occur on vacant units.

### **OC Parks**

[www.ocparks.com](http://www.ocparks.com)

- Outdoor spaces at OC Parks and restrooms are open.

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- All interior buildings and the OC Zoo are closed.
- All events/programs and third-party reservations canceled through April 5, 2020.
- New reservations and permits are suspended.

### **OC Public Libraries**

[www.ocpl.org](http://www.ocpl.org)

- All library branches are closed effective March 16, 2020, through March 31, 2020.

### **OC Waste & Recycling**

[www.oclandfills.com](http://www.oclandfills.com)

- Effective March 17, 2020, through March 31, 2020, Materials Exchange Programs at OC Waste & Recycling's Household Hazardous Waste Collection Centers will be closed.

### **Public Defender**

[www.pubdef.ocgov.com](http://www.pubdef.ocgov.com)

- Out of custody clients have been notified via website to contact their attorneys to see if they can give 977 authority for the attorney to appear on their behalf, removing the need to appear in court themselves.

### **Social Services Agency**

<http://ssa.ocgov.com/>

- The Social Services Agency (SSA) has closed the following offices:
  - Aliso Viejo Regional Center
  - Anaheim Regional Center
  - Central Regional Office
  - County Community Service Center

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- Cypress Regional Center
  - Garden Grove Regional Center
  - Laguna Hills Regional Center
  - Santa Ana Regional Center
  - Warner
- Clients may apply for Medi-Cal, CalFresh and CalWORKs benefits, review case information, request a replacement benefits card and submit verifications, by visiting <https://www.mybenefitscalwin.org/> or calling SSA's Service Center at (800) 281-9799.
  - Clients may apply for General Relief benefits, by calling (800) 281-9799 or by faxing an application to (714) 825-3155.
  - Clients may apply for In-Home Supportive Services (IHSS) or ask questions related to ongoing IHSS cases, by calling (714) 825-3000.
  - SSA has received State authorization to waive face-to-face requirements in the CalWORKs program and have moved forward with waiving the in-face requirements for General Relief. Additionally, both California Department of Health Care Services and California Department of Social Services have issued guidance that will allow for expediting benefit issuances.
  - This morning, SSA received State Guidance on the Adult Protective Services program, which will allow them to restrict required home visits to just those cases that require an immediate response per current regulations. Additionally, Public Authority is assessing the ability to either postpone or find alternate methods to complete required IHSS provider enrollments.
  - SSA will be working with Juvenile Court to explore other options related to court ordered visitation, including ordered monitored visits.
  - The Orangewood Children & Family Center (OCFC) will be closed for public access, including visitation and volunteer activities. OCFC operations providing support to children on campus will continue to operate.

The above list is accurate as of the afternoon of Monday, March 16.

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