

HOUSING
resource
guide



ORANGE COUNTY 2017



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ABOUT THIS GUIDE

This Resource Manual is a reference guide to housing resources for people affected by HIV and AIDS in Orange County. An attempt has been made to include key agencies and services. While we would like this to be a complete listing, we realize that information is always changing, and we welcome feedback about the information presented here.

This guide has been prepared by the Housing Coordinator with Housing Opportunities for People with AIDS (HOPWA) funding, administered through the County of Orange Health Care Agency. **Inclusion in this guide does not constitute an endorsement of the agencies or their services by the Housing Coordinator, AIDS Services Foundation Orange County or the County of Orange.**

Inclusion in this guide does not guarantee sensitive treatment of people with HIV or AIDS. Please use your own discretion when considering disclosure of your own HIV status.





affordable
HOUSING



When looking for affordable housing, your first call should be to your case manager or client advocate. If necessary, they can refer you to the Housing Coordinator at AIDS Services Foundation Orange County (ASF).

Please inspect each unit carefully and read the rental agreement carefully before making a deposit or signing a contract. It is the landlord's responsibility to verify each potential renter by utilizing standard practices and policies. ASF and the Housing Coordinator assume no responsibility for decisions made between landlords and tenants.

When considering a housing situation, there should be a written rental agreement. Review the entire agreement and understand what it provides and what your responsibilities are. The time to ask questions is before moving in! Some important questions are:

- How much is the rent and when is it due?
- Are there any late charges if the rent is late?
- Will the landlord make allowances for late Social Security or SSI checks?
- How much notice is required before a tenant moves out?
- What is the policy for refunds when a tenant moves out?
- What are the rules about visitors, smoking, phone use?
- What are the reasons that a resident can be evicted?
- What supplies, if any, are provided?
- How many meals are provided?
- Are there kitchen privileges?
- Are linens provided?
- Is there a laundry area?
- What amount of storage space is available?

The usual resources for housing are sometimes useful when looking for low-income housing. Check out the PennySaver, The Orange County Blade, the Orange County Register, the Orange County edition of The Los Angeles Times, and other local newspapers.

Ride or walk around neighborhoods that you can afford to live in and write down addresses and phone numbers of places you want to know more about in a notebook.

List the phone numbers of all landlords you plan to call, and write down a list of questions to ask them.

- ▶ Practice what you'll say and how you'll say it with a friend before you call.
- ▶ Call all the landlords and ask them the exact same questions. Be sure to take notes on their answers.
- ▶ Plan to seek rental housing from a private landlord if your rental or credit history is negative, or if you have past convictions. Larger apartment companies and management firms often aren't as flexible as small private owners.
- ▶ Try to get appointments to see the rental property. Fill out applications neatly and completely. Try to meet the landlord. Be on time, and call if you might be late.
- ▶ Be direct when you meet a landlord; present yourself as responsible and reliable. Speak confidently and respectfully. Work hard to make a good impression. If possible, arrange to meet your landlord without your children there; it can be less distracting and noisy.
- ▶ Do your best to be clean and neat when you meet potential landlords.
- ▶ Inquire about doing cleaning, painting or repair services to reduce the deposit, or first month's rent (sometimes called "sweat equity").
- ▶ Don't be afraid to ask a lot of questions before you sign a lease or rental agreement.
- ▶ **Don't get discouraged!!** Finding housing takes time, especially if you have negative rental or credit history.
- ▶ Share your credit and rental history with potential landlords. Don't wait to be asked. It makes a good impression when you are up front and as honest as possible.

If you are using any kind of rental assistance program (RAP, Shelter Plus Care, Section 8, etc.), be sure to notify the appropriate agencies when you have found a landlord who is willing to accept your voucher. Notify them in writing if there are any changes to your income or number of household members. Always express concerns to your landlord in writing, and send copies of these to the appropriate agencies who manage your assistance program.

Fair Housing and Americans with Disabilities Act (ADA) require that landlords screen all potential clients equally and fairly. Landlords do not have the right to ask about a person's disability. Consumers can be asked to pay for a credit



check depending on the management company's standard practices and policies. Individuals applying for housing should be honest in regard to their credit standing before the credit check is done.

Apartment Search

The *For Rent Magazine* is generally available in major supermarkets, convenience stores and drug stores. You can also go to aptsforrent.com for listings of available apartments. For a listing of HUD or Section 8 apartments, go to GoSection8.com for local listings of Section 8 rentals.

housing
RESOURCES





LONG-TERM/INDEPENDENT LIVING

Casa Alegre 714/826-6302

Independent living studio apartments in Anaheim for homeless individuals with HIV/AIDS who are also disabled due to any condition. Privately owned and managed. To qualify, household income must be at or below 35% area median income for Orange County. Applicants must either be a U.S. citizen or a legal resident. Call AIDS Services Foundation Housing department at (949) 809-5783 for application information.

Hagan Place 949/376-3033
383 Third Street, Laguna Beach, CA 92651

Twenty-three independent living apartments for men and women disabled by HIV or AIDS as defined by a physician. Income must fall within federal limits, presently \$32,550 for 1 person, \$37,200 for 2 people. Waiting list. Call for application.

Harbor View Terrace Apartments 714/680-9711
2305 N. Harbor Blvd., Fullerton, CA 92835

Permanent housing facility for persons with traumatic brain injuries and/or mobility impairments. Complex is made up of 25 one and two bedroom apartments. Applicants must meet HUD income requirements (low and very low income); be at least 18 years of age and capable of complying with all obligations of the house. Resident pays 30% of gross income for rent. There is a utility allowance and an allowance for certain medical costs. Call (714) 680-9711 for application and housing information.

Irvine Company – Low Income Renters Program 800/422-5115

For single individuals, the maximum income to qualify is \$40,250 annually. For discounted rents of approximately \$1150, individuals need to earn a minimum of 2.5 times the monthly rent OR have a co-signer. Credit checks are run on all applicants. There are occasional openings throughout the year. Another program for those with very low income has a wait list of 3 years minimum. The wait list for the very low income programs is closed at this time, due to the extreme demand.

Louis Martin Residence/Mercy House (714) 836-7188 x 136
P.O. Box 1905
Santa Ana, CA 92702

Louis Martin Residence is a permanent housing facility located in Anaheim serving four homeless, disabled adults. The single family house offers private bedrooms and shared bathroom/common areas and on-site management. Residents participate in supportive services and pay 30% of their adjusted gross income as rent. Applicants must meet homeless and



disability eligibility criteria. Two rooms are designated for individuals with HIV/AIDS.

Mariposa Villa 626/599-8464

3773 University Drive

Irvine, CA 92612

HUD-funded building for the mobility impaired. 40 units, usually with waiting list over 3 years. Residents must comply with HUD income limits, and will pay 30% of their incomes for rent. Initial information taken by phone.

Mary Erickson Community Housing 949/369-5419

PO Box 775, San Clemente, CA 92674

Operates 3 apartment complexes in San Clemente for low-income working families. Must income qualify.

Mercy House - San Miguel Residence 714/836-7188 x136

P.O. Box 1905, Santa Ana, CA 92702

Permanent housing with case management and supportive services. Two houses: one with 4 bedrooms in a shared living setting; the other house has 4 one-bedroom apartments and 1 two-bedroom apartment. San Miguel Residence has 5 set-aside units for people with HIV/AIDS. HUD vouchers are accepted.

Next Step 714/554-1237

Independent living, permanent and transitional, for people who want a sober atmosphere. Six bedrooms are for permanent housing and two bedrooms, two per room, are for transitional housing. HUD vouchers are accepted. Priority is given to HIV+ individuals.

Stable Ground 714/554-1237

Independent, permanent living for HIV+ individuals who want a sober atmosphere. HUD vouchers are accepted.

SHARED HOUSING PROGRAM

Shared Housing brings together a person that has a home to share and a person that needs a place to live. Our program not only brings seniors together, but non-seniors as well. Assistance will be provided in developing agreements between the two parties, reference checking and encouraging discussion of possible problem areas. Follow-up assistance is available after the matches have been made.

Garden Grove 714/896-8279

Orange..... 714/538-9633



SINGLE ROOM OCCUPANCY (SRO) FACILITIES

Costa Mesa Village 949/642-8226
2450 Newport Blvd., Costa Mesa, CA 92627

96 single apartments (1 person only), utilities included, pool and spa, barbeque area, close to colleges, close to freeway and bus routes. No maximum stay. 18 years of age and older. Income must be between \$20,472 and \$34,150. \$853/mo for a studio, furnished or unfurnished. Month-to-month lease.

Fullerton City Lights 714/525-4751
224 E Commonwealth, Fullerton, CA 92832

137 furnished studio apartments for individuals earning \$12,144 to \$40,500 annually, or couples earning \$12,144 to \$46,250 annually.

Irvine Inn 949/551-7999
2810 Warner Ave., Irvine, CA 92606

192 fully-furnished units with kitchenettes and large bathroom. Full service lobby, community room, computer room, workout room, TV/game room, laundry room, vending machines, food preparation area for group activities. Call for income requirements and rent.

Park Place Village 949/646-7804
1662 Newport Blvd., Costa Mesa, CA 92627

60 fully-furnished units. Income cannot exceed \$28,400. Rents are \$710 for studio, \$756 for a single. Gated parking with carports available for rent. Six month minimum commitment, no maximum stay. No pets. Close to bus route.

ROOMMATE REFERRAL

LGBT Center OC 714/953-LGBT (5428)
1605 N. Spurgeon Street thecenteroc.org
Santa Ana, CA 92701

The LGBT Center OC offers a community bulletin board where community members can post advertisements for rooms, apartments, and/or houses. All are welcome to come in during business hours and look at current listings. The LGBT Center OC makes no representation to service users as to the likelihood of locating an acceptable rental, tenant, or roommate, and assumes no liability. This is a free service.

RENTAL ASSISTANCE

Section 8 Program (Rental Vouchers)

The section 8 rental voucher program is the federal government’s major



program for assisting very low-income families, the elderly, and the disabled to rent decent, safe and sanitary housing. Rental units must meet minimum standards of health and safety, as determined by the local housing authority. Participants are free to choose any housing that meets the requirements of the program and are not located in subsidized housing projects.

Section 8 rental vouchers are administered locally by public and Indian housing agencies. The housing agencies receive Federal funds from the department of Housing and Urban Development (HUD). A rental subsidy is paid directly by the Housing Authority to the landlord on behalf of the participants. The family then pays the difference between the actual rent charged by the landlord and the amount subsidized by the program.

Eligibility is determined based on the total annual gross income and family size. If the housing authority is accepting applications, it will put your name on a waiting list, if the waiting list is open. Once your name is reached on the waiting list, the housing authority will contact you and issue you a rental voucher. During the application process, the housing authority will collect information on family income, assets and family composition.

To apply, contact your local housing authority. For further information, contact the HUD office closest to you.

Housing Authorities

Santa Ana	714/667-2200
Anaheim	714/765-4320
Garden Grove	714/741-5150
Orange County	714/480-2900
Long Beach	562/570-6985

AIDS Services Foundation **949/809-5700**
 17982 Sky Park Circle, Suite J
 Irvine, CA 92614

Limited financial assistance for HIV-disabled clients of Ryan White funded case management agencies, for rent, utilities, medical insurance and medications. Checks are written to landlords, utility companies, insurance company or pharmacy. For more information, clients should contact their case manager.

Civic Center Barrio Housing Corp **714/835-0406**
 1277 South Lyon Street, Suite 505
 Santa Ana, CA 92705

Helps low and very low income recipients ranging between 30-50% of the county median obtain housing. Must meet the income restriction designed and structured by HUD, must have a source of income 2



times the rental amount and must be able to provide proof of income, identification, social security, birth certificate, employment, etc. All applicants age 18 and over must pass a background check and complete CCBHC's application process to determine eligibility.

Orange County Community Housing Corp 714/558-8161
 501 N. Golden Circle Dr., Suite 200
 Santa Ana, CA 92705

Housing and educational services for extremely low income families – permanent and affordable.

Homelessness Prevention and Rapid Re-Housing Program (HPRP) 2-1-1
 211oc.org

HPRP is a three-year program aimed at preventing homelessness. The program has two primary goals: Prevention - assist households at risk of becoming homeless or to become stably housed; Rapid Re-housing: assist homeless households in need of short-term or medium-term assistance to obtain housing and maintain housing stability. HPRP started in Orange County during the fall of 2009. The program can also assist with housing location and stabilization services such as case management, outreach and engagement, housing search and placement, and legal services.

South County Outreach 949/380-8144
 7 Whatney, Suite B
 Irvine, CA 92618
 sco-oc.org

For families needing assistance with rent and utilities in South Orange County to prevent eviction, as funds are available. Call for information.

Shelter Plus Care 714/796-0200
 405 W. 5th Street, Suite 500
 Santa Ana, CA 92701

Administered by the Orange County Health Care Agency, Behavioral Health Services, Residential Care office, the Shelter Plus Care program provides rental assistance to persons who are disabled due to mental illness, substance abuse, or HIV/AIDS; are homeless; and have low income. Clients must participate in a rehabilitation plan that includes registration for case management or client advocacy. Case manager submits application which outlines severity of housing need, ability to live independently, details of rehabilitation plan, and matching supportive services. Preference is given to people who meet the diagnostic categories listed and are chronically homeless. Potential applicants should check with their case managers or client advocates for more information.



Mercy House - Shelter Plus Care Vouchers 714/836-7188, x120

A permanent housing voucher program that is open to those with a history of substance abuse, mental illness diagnosis, and HIV/AIDS diagnosis. Requires participation in case management and services that aid in the treatment and support of qualifying diagnosis as well as housing stability. Ability to live independently is strongly encouraged as the voucher is for use with units that accept HUD vouchers and may be separate from a specific site. Availability determined after intake emphasizing income verification, housing situation and service need. Vouchers are limited in amount and may not be available at the time of contact.

Rental Assistance Program (RAP) 949/809-5783

Sponsored by AIDS Services Foundation and the City of Santa Ana, with federal funding from Housing Opportunities for Persons with AIDS (HOPWA). For Orange County residents disabled by HIV or AIDS, and who have very low income as defined by federal standards. Potential applicants should check with their case managers for more information.

**Volunteers of America of Los Angeles 714/426-9834
(VOALA) Orange County 855/266-9834**

2100 N. Broadway, Suite 300
Santa Ana, CA 92706

Supportive Services for Veteran Families (SSVF). Short-term assistance (move in costs, security deposit, rent, etc.) to maintain permanent housing stability for low income Veteran households in Orange County. Services offered include: case management, financial planning, housing location assistance, assistance in obtaining benefits, and referral services.

Eligibility criteria:

1. Served in the US armed forces with a character of discharge that is NOT dishonorable;
2. Household income cannot exceed 50% of the Area Median Income in Orange County;
3. Veteran must be literally homeless or at imminent risk of becoming homeless.

For more SSVF information or for a telephone screening please call.

We Care of Los Alamitos 562/598-9790

3788 Cerritos Avenue
Los Alamitos, CA 92720

Offers assistance with food, personal care products, utility assistance, rent and case management services. Rent depends on funding available. By appointment only. Service area: Los Alamitos, Seal Beach, Rossmoor, Cypress, Foundation Valley, Huntington Beach, Stanton.



SHELTERS AND TRANSITIONAL LIVING

For a comprehensive list of shelters, please contact 2-1-1 Orange County or visit 211oc.org.

AIDS Services Foundation 949/809-5700
17982 Sky Park Circle, Suite J
Irvine, CA 92614

Transitional housing program for HIV+ individuals registered at any Ryan White-funded agency. Short-term motel or treatment facility stays, up to 6 months, linked with a case management plan to move client out of program into permanent housing. Clients who use less than 6 months are eligible to apply for move-in costs, specifically rental and utility deposits.

Adult Residential Care & Housing 714/796-0200
Health Care Agency oc.ca.gov/hca/behavioral
Behavioral Health

Provides linkage to Emergency Services for mentally ill including dual diagnosed. This program coordinates services with Adult Mental Health. No self referrals. Must be referred by Adult Mental Health.

American Family Housing 714/897-3221 x109
15161 Jackson Street
Midway City, CA 92655

American Family Housing provides a continuum of interim and permanent housing and a broad spectrum of related services to vulnerable populations facing barriers to achieving housing stability, including veterans and adults with disabilities and mental illness serving Los Angeles, Orange and San Bernardino counties. American Family Housing provides flexible and responsive services based on the specific needs of each individual. AFH offers an extensive range of programs including intensive case management, nursing consultation, budgeting, employment, therapeutic counseling, credit, crisis intervention and eviction prevention.

Bethany House/Mercy House..... 714/836-7188 x125
P.O. Box 1905
Santa Ana, CA 92702

Bethany House is a transitional shelter program for homeless single women. There are 12 beds in shared rooms. Occupancy fees are on a sliding scale. To apply, call to place self on waitlist. In-person interview for prospective clients.

Beverly's House – A Rising Tide Community 714/619-0200
Orangewood Foundation
1575 East 17th Street
Santa Ana, CA 92705

Up to 25 months of transitional living available to the following



qualifications: 18-24 year old females, emancipated, AB12 qualified, probation youth. Program participants are emancipated foster youth. Program includes educational, career life skills training as well as physical and emotional health components. Program goals are to decrease homelessness and increase self-sufficiency. Call for details.

Casa Teresa 714/538-4860
P.O.Box 429
Orange, CA 92856

This is a transitional living program with shared rooms for pregnant women who are alone. Will help women become self-supporting, independent and good mothers. Also offer housing for women who are choosing to place their child with an adoptive family. Offers nursing care, case management, counseling and educational programs.

Casa Youth Shelter 800/914-CASA (2272)
10911 Reagan Street
Los Alamitos, CA 90720

Temporary crisis shelter for youth 12 to 17 years of age. May stay up to two weeks. Program offers individual, group, and family counseling to residents of the shelter. Parenting classes offered in English and Spanish. All services offered on a sliding scale fee.

C.S.P. 949/494-4311
1221 E. Dyer Road, Suite 120
Santa Ana, CA 92705

A children's residential service with 6 beds and single and shared rooms. For children ages 13 to 17. Family members may attend counseling sessions. A weekly fee on a sliding scale can be paid by private pay. This is a three-week program (two weeks in Huntington Beach), but may stay longer if necessary. Some Spanish. Referrals only through Orange County Health Care Agency. Must complete a telephone interview (information on presenting problem), and set-up an assessment time with both parent and child. Supervised at all times, but allowed to go on approved outings.

Eli Home 714/300-0600
1175 N. East Street
Anaheim, CA 92805

A shelter for abused and neglected mothers and their children. This facility has 20 beds. Stay up to 3 months. Provides: housing, food, clothing, counseling, and classes.

Emmanuel Residence/Mercy House 714/836-7188, ext. 116
P.O. Box 1905
Santa Ana, CA 92702

Emmanuel Residence is a 21-bed permanent housing program for single

men and women living with HIV/AIDS. Emmanuel Residence provides case management, life skills classes, personalized housing stabilization plans, and referrals to programs and resources throughout the community to maintain stable housing.

Families Forward 949/552-2727
8 Thomas
Irvine, CA 92618

Families Forward’s housing program helps homeless families with minor age children regain self-sufficiency. Supportive services for these families may include financial assistance, counseling, food, medical services and career coaching to ultimately help each family achieve self-sufficiency. Homeless prevention services: food pantry, community counseling, access to social service benefits, and career workshops.

Family Assistance Ministries:

Gilchrist House Interim/Transitional Shelter 949/492-8477
1030 Calle Negocio (main office)
San Clemente, CA 92673

Faith-based program located in San Clemente with 16-bed capacity. Program is appropriate for homeless single women and women with children. Our interim program has a goal of graduating residents by the end of 4 months. The program offers case management, life skills classes, budget counseling and referrals to job counseling and debt counseling. Program is geared toward helping homeless women become stabilized, achieve reunification with children, return to work and obtain permanent housing. Fees are on a sliding scale. Call for phone interview.

Hunger and Homeless Prevention Program: Each new client meets with a case manager who evaluates his or her needs, creates a working budget and a plan for financial stability, and provides community referrals as needed in order to regain self-sufficiency. After assessment, clients may receive the following FAM resources: food and personal care items, security deposit or rent, utility assistance, financial assistance for healthcare, transportation assistance, and workforce development services.

Rapid Re-Housing: FAM’s Rapid Re-Housing Program helps place homeless individuals and families into permanent housing with the short-term goal of financial independence from FAM. Clients are provided financial counseling, food and other wraparound services.

FAM serves 10 communities in southern OC: Aliso Viejo, Capistrano Beach, Dana Point, Ladera Ranch, Laguna Niguel, Mission Viejo, Rancho Mission Viejo, Rancho Santa Margarita, San Clemente, and San Juan Capistrano. (Please note that FAM’s Gilchrist House Interim/Transitional Shelter and Rapid Re-Housing programs can serve homeless outside of FAM’s geographic region.)



Halcyon/Anaheim Interfaith Shelter 714/774-8502

PO Box 528
Anaheim, CA 92815-0528

Provides shelter, programs, and supportive services to homeless families with dependent children who desire to make the transition to permanent housing, full-time employment, and self-sufficiency. It is a 9-unit apartment complex. There are on-site workshops to help with performing a job search, life skills, budgeting, and parenting skills. Helps families obtain permanent housing, employment, and self-sufficiency.

Hannah’s House 714/538-2185

P.O. Box 429
Orange, CA 92856

Maternity home for pregnant women, 18 years of age or older who are considering adoption. No other children. The women need not be single, but must have no other housing available to them. Program fees are \$400 per month.

H.I.S. House – Homeless Intervention Shelter 714/993-5774

P.O. Box 1293
Placentia, CA 92871

A residence-based transitional center offering shelter and support services to homeless individuals and families for up to 120 days.

Hope Family Housing El Modena 714/247-4379

This is a final phase transition for homeless men, women and children in large families. Also accepts single women. Residents can stay for up to 2 years as long as they are employed with sustainable income. This location has 5 units and is located in El Modena (Orange). To apply, interested person fax an application to 714/566-6465. The application can be downloaded at rescuemission.org/MainTabs/Services/HopeFamilyHousingElModena.aspx. For further information or eligibility requirements please contact 714/247-4379.

Hope Family Housing Buena Park 714/247-4379

This is a final phase transition for homeless men, women and children. Families must have at least 1 child aged 1-5. Residents can stay for up to 2 years as long as they are employed with sustainable income. This location has 18 units and is located in Buena Park. To apply, fax an application to 714/566-6465. The application can be downloaded at rescuemission.org/MainTabs/Services/HopeFamilyHousingBuenaPark.aspx. For further information or eligibility requirements contact 714/247-4379.





Human Options **Administrative Office: 949/737-5242**
 Emergency Shelter **24 hour hotline: 877/854-3594**
 PO Box 53745
 Irvine, CA 92619

A non-profit organization whose mission is to help battered women, their community and also provides intervention and education programs. Emergency Shelter, can stay up to 45 days (counseling and a Family healing center provided).

Huntington Beach Youth Shelter **714/842-6600**

Provides a temporary safe haven for runaway and homeless teenagers ages 11-17. Potential applicants are encouraged to contact us by phone. The primary goal is family reunification — if not possible, alternative living solutions are developed to meet the needs of the youth and the family. Provides food, shelter, and guidance to teens in crisis. Staff is available around the clock. A 12-bed ranch style home situated on 2 acres of land with exercise and recreational facilities. Includes group discussions, study and private time, training in independent living skills.

Interval House: Crisis Shelters & Centers **562/594-9492**
for Victims of Domestic Violence **24 hour hotline: 714/891-8121**

P.O. Box 3356
 Seal Beach, CA 90740-2356

Founded in 1979, Interval House is a comprehensive, award-winning agency that operates two emergency shelters, four transitional housing sites, two community service centers, and 10 satellite centers in the highest risk communities of Orange County and surrounding areas. Interval House is unique in the nation for 7 days a week, including: 24-hour crisis hotlines; emergency shelters and transitional housing; community service centers; counseling; legal, health, children’s and youth programs; LGBTQ services; pioneering multicultural programs; leadership development; economic self-sufficiency; and community education. Interval House’s staff composition is truly unique - 99 percent of Interval House staff and advocates are multilingual, culturally diverse, and have been personally affected by domestic violence.

Laura’s House **Crisis Hotline: 949/498-1511**
 999 Corporate Drive, Suite 225 **Counseling & Resource Center:**
 Ladera Ranch, CA 92694 **949/361-3775**

12453 Lewis Street, #201 **714/450-6131**
 Garden Grove, CA 92840

Emergency shelter for women and children who are victims of domestic violence. Services offered: legal advocacy (restraining orders only),



monthly legal clinic, Children’s Program, Individual and Group Therapy, Court-approved Personal Empowerment Program, bilingual services. Average length of stay: 30 - 45 days.

Counseling and Resource Center for all victims of domestic violence, regardless of age, sex, sexual orientation. Services offered: Court-approved Personal Empowerment Program groups, legal advocacy (restraining orders only), monthly legal clinic, Individual and Group Therapy, Crisis Counseling, bilingual services.

Additional services: 24-hour Emergency Hotline (specific to domestic violence), Bi-annual 40-hour DV Advocacy Training, Case Management, Transitional Housing Program, Resale Store.

Laurel House 714/247-4379
One Hope Drive
Tustin, CA 92782

A teenage crisis shelter. A six-bed facility with shared rooms for girls ages 12-17. Open for teenagers who are willing to work and make changes in life. Family must be involved. No teens with drugs, gangs, on probation, pregnant or that have violent behavior. A sliding scale fee program. Teens must be enrolled in school. Maximum stay is 6 to 18 months, but may stay longer depending on circumstances. Not a rehabilitation center. No drugs or alcohol allowed. English only spoken but Spanish translators are available. All teens screened for STDs.

Mary’s Path 714/730-0930
PO Box 10433 teenshelter.org/info@teenshelter.org
Santa Ana, CA 92711-0433

Mary’s Shelter provides a loving home to pregnant and parenting minors, 12 to 17 years old, who have committed to carrying their babies full term and are in need of housing and other supportive services. We provide compassionate care to girls, their families and their babies through services including: housing; access to medical care; continuing education; spiritual formation, individual and family counseling; parenting education and coaching; and practical life skills to prepare teen mothers for successful independent living.

Mercy House/Joseph House 714/836-7188, ext. 130
PO Box 1905
Santa Ana, CA 92702

Joseph House is a transitional shelter program for homeless single men. There are 21 beds in shared rooms. Occupancy fees are on a sliding scale. To apply, call to set up interview. There are various life skills classes, as well as case management. Residents are required to work.



Mercy House/Regina House 714/836-7188, ext. 136
 PO Box 1905
 Santa Ana, CA 92702

Regina House is a transitional shelter program for homeless single mothers and their children. Families are housed together; shelter provided for 7 mothers and up to 3 children per mother. Various life skills classes are offered, as well as case management. There is an in-person interview for prospective clients. Residents are required to work or be in on the job training.

Armory Emergency Shelter Program/Mercy House..... 714/836-7188 x131

The Armory Emergency Shelter Program is a seasonal emergency shelter program which operates from December at the National Guard Armory locations in Santa Ana and Fullerton. Sleeping arrangements are on mats. It offers emergency housing from 6:00pm until 6:00am. No alcohol or drugs permitted. There is no maximum length of stay. Primary language is English, but volunteers speak other languages. Each night at the Armory hot meals, showers, and a safe place to sleep are provided. Alternative emergency shelter is provided for families with children. Call for specific locations of armories in Santa Ana and Fullerton.

Orangewood Foundation..... 714/619-0239
 1575 E.17th Street
 Santa Ana, CA 92705

The Orange County Social Services Agency has identified the Orangewood Children’s Foundation (OCF) as the Transitional Housing Referral Clearing-house for emancipating foster youth in Orange County. As a housing clearinghouse, OCF provides referrals to transitional housing programs, affordable housing, rooms for rent, emergency housing, funding assistance, etc. The Orangewood Children’s Foundation also provides job placement, college scholarships, aftercare services, and independent living skills training for current and former foster youth. Contact Linda Levshin for assistance.

OC Gateway to Housing 949/631-7213
 17972 Sky Park Circle, Bldg. 47, Suite E
 Irvine, CA 92614

OC Gateway to Housing (formerly Orange Coast Interfaith Shelter) is a transitional and permanent housing program for single mothers, single fathers, and couples (married or unmarried) with children. Parents/guardians must be at least 18 years old. Boys and girls up to the age of 17 years are accepted. OC Gateway to Housing assists families in overcoming their barriers to acquiring permanent housing. Referrals are by phone only, no walk-ins.





Orange County Community Housing Corp 714/558-8161
 501 Golden Circle Drive, Suite 200
 Santa Ana, CA 92705

Housing and educational services for extremely low income families – permanent and affordable.

Orange County Village of Hope Rescue Mission 714/247-4300
 One Hope Drive
 Tustin, CA 92782

The Village of Hope is a program that provides transitional housing for up to 192 homeless men, women and children. Residents have access to counseling services, job training, medical and dental care and more. It features a 6,000 square foot Child Development Center which offers age-appropriate activities for preschool children and an onsite after school tutoring program for school age children.

Orangewood Children & Family Center 714/935-7584
 401 The City Drive
 Orange, CA 92868

Under the auspices of the County of Orange, Department of Social Services, this facility provides emergency shelter care for children between the ages of two days old and 18 years, who have been neglected, abused, molested or abandoned. Multi-disciplinary assessment and treatment and medical services. Provides year-round education.

Pathways of Hope 714/680-3691 (main line)
 Provides emergency shelter and rapid re-housing programs for households who are experiencing homelessness. A phone screening and assessment is conducted to determine the best program for each household. For housing inquiries, dial 714/515-7177. Families and individuals are welcomed, but space available is limited and based on funding.

Precious Life Shelter 562/431-5025
 PO Box 414
 Los Alamitos, CA 90720

A shelter for pregnant women without other children, shared rooms, for women over the age of 18, open to homeless, pregnant women regardless of race, creed, financial or marital status. The emergency program is free, and there is a monthly fee for transitional services. Must follow a productive program and attend mandatory health and education program on-site. A drug/alcohol free facility. Emergency program is 1-30 nights lodging, counseling, case management, referrals if needed, birth coach, bus tickets, with 24 hour staff on premises. Must provide ID and written proof of pregnancy, obey curfew, complete requirements of program. The Transitional program is low



cost housing with a refundable deposit, 2-6 months after birth of baby. The Single Parent Efficiency Program provides up to 24 months lodging after baby is born, low cost housing. Residents provide own food and some utilities. Residents are required to work, attend job training program and may attend school part-time. On-site licensed childcare for working mothers.

Rising Tide THP 714/619-0239
(Orangewood Foundation) Fax 714/619-0251
1575 E. 17th Street
Santa Ana, CA 92705

The Rising Tide Transitional Housing Program provides an intentional community, which offers motivated young men and women an intermediate step between foster care dependency and independence. Program provides motivated young people with apartment living and an added opportunity to develop the skills that they will need for a successful transition to self-sufficiency. The length of the program is 18-24 months for emancipated foster youth, ages 18-24. Program specifics include: employment guidance and support, life skills experience, counseling, and individual accountability. Our program values are Empowerment, Excellence, A Commitment to Learning, Teamwork and Trust, Integrity, and Grace.

South County Outreach 949/380-8144
7 Whatney, Suite B **sco-oc.org**
Irvine, CA 92618

A transitional housing program to facilitate homeless families to self-sufficiency and gain permanent housing. Adults in the family must be employed and have transportation. Clients are screened for eligibility and a case management plan is developed. Mandatory weekly case management and life skills workshops are facilitated by licensed clinical therapists, MSW case managers and technical experts to monitor and oversee the family's progress. Each family pays rent and is required to save 25% of their income.

The Salvation Army Hospitality House 714/542-9576; 714/542-9750

A shelter for homeless men with a maximum stay of 21 days every 45 days. Check-in is at 4:00pm. No substance abuse allowed. Residents are required to be out of the facility 7:00am to 4:00pm. Raffle at 3:30pm – name picked out of a hat. Instructions for lodging at the Temporary Hospitality House shelter are:

- Come for intake at the Hospitality House at 818 E. Third St., Santa Ana, 92701.
- Lottery for beds and screening for admission will take place there daily at 3:30 PM.
- Guests will need an I.D.
- All Hospitality House guests will be picked up at the Civic Center shuttle stop each day of their 21 day stay at the shelter.

- Shuttles will leave the Civic Center stop between 4 PM and 5PM each night.
- Guests will be brought back to the Civic Center on the shuttles between 5 AM and 7:30 AM each morning.
- No emergency shelter guests can enter shelter through walking or cycling onto the shelter property.
- There will be one late shuttle that leaves the Civic Center at 7 PM nightly for those who have an approved late call from the Hospitality House H staff.

The phone number will be the same at the temporary shelter.

The Salvation Army Transitional Housing Program – 714/542-9750: A program for families who need more case management, education, employment income before they are able to sustain permanent affordable housing. Target population: Families moving out of Substance Abuse, Domestic Violence, abuse or human trafficking. Applications available to begin process. There is a Second Step Program for those that have completed a program but need more time to become stable.

The Salvation Army Human Trafficking Interim Housing. A guesthouse for human traffic victims rescued and served by HTTF.oc. Location confidential. For more information call the HTTF hotline 1-888-373-7888 to be connected to services.

The Sheepfold 714/237-1444
 PO Box 4487
 Orange, CA 92863

Shelter for women 18 years and older with children. Pregnant women accepted if they also have other children. No walk-ins. Office hours Monday to Friday, 9am - 4pm. 6 month maximum stay. Bible study and church attendance is mandatory. No boys 12 years of age or older.

Thomas House Hotline Homeless Hotline 714/647-7534
 PO Box 2737 **Office 714/554-0357**
 Garden Grove, CA 92842

A transitional shelter for homeless families with children. Provides shelter, food, and counseling, as well as assistance in job search, classes in life skills, parenting and nutrition, tutoring for children, welfare advocacy, and housing placement and assistance. Adults must work or be seeking employment, save 80% of their income and move to permanent housing.

Veterans First of Orange County..... 714/547-0615
 1611 N. Broadway
 Santa Ana, CA 92706

Transitional housing, food, clothing vouchers, showers and employment assistance, for veterans only. Permanent housing offered as well.

Vietnamese League of Orange County 714/537-7808
13139 Harbor Blvd.
Garden Grove, CA 92843

Emergency shelter for homeless Asian refugees.

Women’s Transitional Living Center (WTLC) 877/531-5522
PO Box 916
Fullerton, CA 92832

24 hour bi-lingual hotline

WTLC, Inc. is a non-profit, community based organization of women and men committed to seeking solutions to end domestic violence and human trafficking. Their goal is to prepare and guide clients and their children to living outside the shelter environment and provide skill and opportunity to the children in the shelter in an effort to promote their well-being. Services to clients are confidential and all parties providing support should maintain confidentiality. Providing Emergency Shelter, Transitional Housing, Counseling, Substance Abuse Support, and community education and Personal Empowerment Classes to Southern California. HOTLINE 877-531-5522.

WISE Place 714/542-3577
1411 N. Broadway
Santa Ana, CA 92706

A transitional living program for employed or employable women. Must be free of alcohol and drugs. Weekly fee, 30 bed facility with shared and single rooms. Intake interviews 9:30-11:00am every Wednesday. A 90 day program.

RECOVERY/DETOX

Americana Motel 714/828-1830

Americana Management 714/527-5626
130 S. Beach Blvd.
Anaheim, CA 92804-1803

Sober living facility. \$515 first month, \$440/month thereafter. Must attend (3) 12-step meetings per week, plus house meetings. Zero tolerance policy.

Action Alliance Services Inc. 714/626-0295
149 E. Rosslynn, #B
Fullerton, CA 92832

Quality sober living homes for men and women in Orange County.

All’s Well Home Cell 714/231-0070
16213 Parkside Drive
Tampa, FL 33624

All’s Well Home is a non-profit, non co-ed recovery program that

provides secure transitional living in structured working homes with a sober environment for men who are recovering from substance addiction including drugs and alcohol as well as behavioral addictions. All's Well Home provides an in-house 12 Step workshop, a 12 level self-development curriculum that includes: life skills; job skills; and social skills development; anger management classes and one-on-one counseling. All's Well Home also does drug testing and writes monthly progress reports.

Casa Elena Woman's Recovery Home 714/772-5580
832 S. Anaheim Blvd
Anaheim, CA 92805

A 6-bed, shared room residential program. For females 18 years of age or older who are alcoholics and drug addicts that want to become sober. Must be sober for at least 24 hours, and free of medical problems to be admitted. Bi-lingual. For Latina women, but does not discriminate. Payment on a sliding fee scale. 90 day live-in program. Probation approved.

The Center For The Treatment Of Addiction 714/992-1677
2701 E. Chapman Ave., #111, Fullerton, CA 92831
10031 Lampson Ave., Garden Grove, CA 92840
5482 Business Dr. #A, Huntington Beach, CA 92649

Outpatient and Intensive Outpatient Service providing drug and alcohol education, relapse prevention, individual, family counseling sessions and random drug testing. A sliding scale is available for those who qualify.

Come to Him Ministries 562/665-7922
540 La Cadena Way, #6 Call for interview appointment
La Habra, CA 90631

Faith-based program located in Placentia, La Habra and Whittier. Four living facilities with a 60 bed capacity. Program is appropriate for single men, single women, and women with children. Residents are required to be clean and sober. Probation and parole are acceptable. Our program starts with a probation period and then moves into a covenant of up to one year. Our program offers case management, life skills training, budget counseling and referrals for job counseling and training. It is geared towards helping individuals without housing due to crisis situations, job loss, divorce/separation, sickness, estranged family, past substance abuse or mild mental illness. We desire to find them relief, rehabilitation and development. Fees are \$540 per month for singles and \$650 per month for women with children. We also offer a sliding scale for those who are eligible.

Cooper Fellowship, Inc. 714/554-1152
409 N. Cooper St.
Santa Ana, CA 92703

18 years of age or older, and motivated to participate in the development

and implementation of a recovery plan. Private pay \$2,000 per month. Also provides 12-Step Recovery and CBT.

Crossroads Transitional 714/547-8477
2513 W. 1st Street
Santa Ana, CA 92703

A sober living home for men and women, or couples.

D.A.R.T. Inc. (Drug Alcohol Recovery Team) 714/454-0858
6171 Dudman Avenue
Garden Grove, CA 92845

Quality sober living homes for men. 6 homes. Must inquire at main office. \$125 per week or \$500 per month. Only 2 in a room. Management all have long-term sobriety.

First Step/Charle Street 949/642-2941
2015 Charle Street
Costa Mesa, CA 92627

10 day social model detox program, alcohol only. HIV sensitive.

Gerry House **Office Line 714/972-1402**
1225 W. 6th St. **Intake Line 714/619-2516**
Santa Ana, CA 92703

A 3-month residential drug treatment program for IV drug users with 12 beds, shared rooms with 6 beds set aside for HIV+ individuals. Serves men and women. Provides food, case management, housing, individual, family and group therapy, and transportation. Sliding fee, county funded. Call for an appointment to be interviewed and placed on the waiting list. After care available after successful completion of program. Must be at least 18 years old, and an Orange County resident. Cannot be employed for first 2 months.

The Grace House 714/235-2970
P.O. Box 203
Garden Grove, CA 92842

Sober living for women and children, families, couples and single men or women.

Grandma's House of Hope 714/558-8600
1505 E. 17th Street, Ste. 116 **Intake Line 714/833-5333**
Santa Ana, CA 92705 **Fax 714/558-8613**

Grandma's House of Hope provides transitional care for women in crisis and hungry children in O.C. Working with uniquely challenged and under-served populations such as human trafficking, homeless breast cancer clients in treatment, as well as with domestic violence

(2nd step), mentally challenged, those with disabilities, and those who are currently without housing with an urgent need or desire for change. Program provides shelter, food, case management, group and individual counseling, life skills, wardrobe assistance, job search assistance, work force development and internet access. Single women only or those in the re-unification process with their children (children are allowed on site visits). Office hours are Mon-Fri, 9am - 5:00pm. For phone interview, call 714/833-5333.

Hart House/Anaheim 714/666-2616
2807 E. Lincoln Ave
Anaheim, CA 92806

Has three 6-bed facilities, 3 in Anaheim. A sober living, residential, transitional recovery home. Shared rooms. Serves men and women. Private Pay only. Absolutely no active substance use.

Heritage House 949/646-2271
2212 Placentia Ave.
Costa Mesa, CA 92627

Six month residential substance abuse treatment program for women with children. Women must be 18 years of age, pregnant and/or parenting mother of one or more children. Must have a child in their custody. Sliding fee scale.

Heritage House North 714/687-0077
S. California Alcohol & Drug Program Fax 714/687-0691
321 N. State College Blvd.
Anaheim, CA 92806

Six month residential substance abuse treatment program for women and children. Women must be 18 years of age and pregnant or parenting mother of one or more children. Sliding fee scale.

Hope House 714/776-7490 and 714/776-6090
707 N. Anaheim Blvd.
Anaheim, CA 92805

An alcohol and drug residential rehab program. Serves men and women. Highly structured social model with individual and group therapy. No one turned away for inability to pay. Maximum stay 3 months. Zero tolerance policy for drugs and alcohol. Orange County residents or homeless.

Mission Hospital Laguna Beach 949/499-7501
Behavioral Health
31872 S. Coast Hwy.
Laguna Beach, CA 92651

Inpatient care includes physical examinations, psychiatric assessment and evaluation, medical detoxification, 24 hour medical care, with full services of



an acute care hospital, variable length of stay, dependency education, individual and group counseling for patients and families. Outpatient program is also offered. Offers continuing care through self-help groups, and the twelve step programs.

New Directions for Women 949/548-5546 or
2607 Willo Ln. **800-93-WOMEN (939-6636)**
Costa Mesa, CA 92627

24 hour residential, chemical dependency treatment center serving adult women, women with children (birth-12 years) and pregnant women. 12-step based program. New Directions for Women offers an Intensive Sober Living and an Intensive Outpatient Program. Includes daily therapeutic and educational groups, family program, individual therapy, trauma work, work search and experiential therapy in primary, transitional and extended care living levels (30 days - 1 year). 30 bed facility. Accepts some insurance and private pay.

New Life Spirit Ministries 949/721-1511
727 Owen Drive, Suite A
Huntington Beach, CA 92648

New Life Spirit is a Christ-centered ministry providing Christian sober living apartments for men who are addicted to any one of 300 known addictions. Alcoholism, Drug Addiction and Co-Dependency are high on the list. At New Life Spirit, addicted men find a clean and safe place to live in a Christian environment and build a new life with a strong recovery foundation that will provide a positive, productive future.

Phoenix House 714/953-9373
1207 E. Fruit Street
Santa Ana, CA 92701

3-6 month programs for recovery from substance abuse. 86 adult beds. Some county funded beds, or \$4,000 monthly.

The Salvation Army Adult Rehab Center 714/758-0414
1300 S. Lewis St. **Fax 714/758-0171**
Anaheim, CA 92805

6-month to one year faith-based residential treatment program providing rehabilitation services for both men and women (145 male beds, 28 female beds). Intake: Monday - Friday, 7:30am - noon. Purpose is to help people overcome serious life problems, such as drug and alcohol dependencies. Housing, meals, clothing and rehabilitation services are provided without cost to participants. Program components include: individual and group counseling; substance abuse education; 12-Step program; anger management; grief/loss and family & relationship classes,



NA/AA; Big Book; work therapy; Bible study; chapel services; and re-entry. Initial 30 day restriction period, thus all medical and legal issues must be taken care of prior to intake.

The Sober Living Network soberhousing.net

A non-profit organization dedicated to promoting excellence in the operation and management of sober living and other community recovery support resources. For information and a list of sober livings in the Sober Living Network, go to: soberhousing.net/orange_county.html

S.T.A.R.T. House 714/554-1237

808 La Vergn Way
Santa Ana, CA 92703

A transitional living program for people with HIV/AIDS, substance abuse problems and the homeless. A 6-bed, shared room facility. There is a sliding scale fee, based on income, no one turned away for inability to pay. Private pay or assistance programs. Required to attend AA or NA meetings. Maximum length of stay is 4 months. Must remain drug and alcohol free; residents are tested. Must have medical diagnosis, and lab work.

Touchstones 714/639-5542

PO Box 849
Orange, CA 92856

A residential, recovery program for children age 13 to 17 with alcohol/ other drug problems. A 23-bed shared room facility, with sliding fee scale. OC Health Care Agency contracts 15 beds. Residents participate in treatment groups and activities, and attend 12 step meetings. Maximum length of stay is 6 months. Call for an assessment.

Unity House 714/893-2490 or 979/492-8623

7032 Natal, #A
Westminster, CA 92683

Sober living facility.

Victory Outreach/Southeast Santa Ana 714/479-0155

P.O. Box 1863
Santa Ana, CA 92702

Program Director: 714/541-2732

Residential rehab for men and women. Free services including treatment for chemical dependency, emotional issues, youth, marriage, spousal abuse.

The Villa 714/541-2732

910 N. French St.
Santa Ana, CA 92704

A residential, recovery program for women who have a problem with

alcohol and drugs. 24 bed, shared room facility. Accepts insurance and private pay, sliding scale. Some Spanish speaking staff. 90 day commitment.

Vision of Sobriety 714/728-2387

810 N. Euclid
Santa Ana, CA 92703

Sober living homes in Orange County.

Woodglen Recovery 714/879-0929

771 W. Orangethorpe
Fullerton, CA 92832

A 90-day residential recovery program. 18 County sliding scale beds, private pay, shared room facility for men and women. After 30 days residents are required to work. Detox is 5 to 7 days. Individual must call to set up interview. Maximum length of stay is 90 days.

HOSPICE, SKILLED NURSING FACILITIES AND ASSISTED LIVING FACILITIES

“Hospice” refers to the concept of humane and compassionate care which can be implemented in a variety of settings: in patients’ homes, in hospitals, or in freestanding inpatient facilities. Hospice care usually means controlling symptoms and promoting comfort; it does not focus on aggressive treatment or cure of disease processes. Hospice care seeks to enable patients to carry on an alert, pain-free life and to manage other symptoms so that their days may be spent with dignity and quality at home or in a home-like setting. Hospice services are generally available to persons who can no longer benefit from curative treatment. Services are usually provided by a team of trained professionals—physicians, nurses, counselors, aides, and volunteers—who provide medical care and support services to the patient and often the entire family. Presently, both Medicare and Medi-Cal have a hospice benefit. For more information, contact the National Hospice Organization, or any of the organizations listed below.

Anaheim Terrace 714/821-7310

141 S. Knott
Anaheim, CA 92804

Skilled nursing services. 99 beds, shared rooms. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay. English, Spanish and Tagalog.

Buena Park Nursing Center 714/828-8222

8520 Western Ave.
Buena Park, CA 90620

Provides health care including: Tracheotomy care and ventilator-

dependence care sub-acute unit, IV therapy, TPN, pain management, respiratory therapy, physical therapy, speech therapy, occupational therapy, high tech wound care, podiatry, ophthalmology, optometry, dental, and pharmaceutical.

Buena Vista Care Center 714/535-7264
1440 S. Euclid Street
Anaheim, CA 92802

Skilled nursing services. 99 beds, shared rooms. Contact Admissions for information on intake procedure.

Carehouse Health Center 714/835-4900
1800 Old Tustin Road
Santa Ana, CA 92705

Skilled nursing services, full time/part time nursing. 174 beds. Physical therapy, speech-language pathology, occupational therapy. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay.

Chapman Care Center 714/971-5517
12232 Chapman Ave.
Garden Grove, CA 92840

Skilled nursing services. 99 beds, shared rooms. Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay. English, Spanish, Tagalog and Farsi.

Country Villa Health – Laguna Hills 949/837-8000
24452 Health Center Drive
Laguna Hills, CA 92653

Skilled nursing, rehab, hospice. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay.

Country Villa Plaza Nursing Center 714/546-1966
1209 W. Hemlock Way
Santa Ana, CA 92707

24 hour skilled nursing facility. Accepts Medicare and Medi-Cal.

Flagship 949/642-8044
466 Flagship Rd.
Newport Beach, CA 92663

Skilled nursing services. 126 beds, single and shared rooms. Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay. English, Spanish, Tagalog, Farsi, Vietnamese, Mandarin, Chinese.

French Park Care Center 714/973-1656

600 E. Washington Ave.
Santa Ana, CA 92701

A skilled nursing facility with 202 beds and shared rooms. Multi-lingual: English, Spanish, Vietnamese, Korean, and others. Accept Medi-Care, Medi-Cal, insurance, Managed Care, Subacute Unit and private pay.

HealthSouth Tustin Rehabilitation Hospital 714/832-9200

14851 Yorba Street
Tustin, CA 92780

Acute rehab. 48 beds, single and shared rooms. Case management and neuro-psych services. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay. Several languages.

Memorial Care Hospice & Palliative Services 949/452-3000

(part of Saddleback Memorial Medical Center)
24411 Health Center Drive, Suite 400
Laguna Hills, CA 92653

Hospice is a home-centered philosophy of care serving all of Orange County, that affirms life by making a person's final days meaningful. A department of Saddleback Memorial Medical Center, is a not-for-profit hospice that has provided the highest standard of care to patients facing a life-limiting illness since 1992. Our professional staff plays a unique role in providing our patients with physical, emotional and spiritual support, seven days a week, 24 hours a day. Medicare, Medi-Cal, private insurance, HMOs and PPOs, private pay.

La Palma Royale Assisted Living 714/991-3242

525 W. La Palma Ave.
Anaheim, CA 92801

Assisted living facilities, an apartment-style habitat designed to focus on providing assistance with daily living activities. Services for the elderly can include preparing meals, housekeeping, medication assistance, laundry, and regular check-ins on the residents.

Leisure Court Nursing Center 714/772-1353

1135 Leisure Court
Anaheim, CA 92801

Secured skilled nursing facility. 115 beds, shared rooms. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay. Short or long term. English, Spanish, Tagalog.

Manor Care 714/241-9800

11680 Warner Ave.
Fountain Valley, CA 92708

Skilled nursing and hospice. Shared, single, and triple rooms, 149 beds. Experienced with AIDS patients. Accepts Medi-Cal, Medicare, private insurance and private pay. English, Spanish, Tagalog, some Vietnamese.

National Hospice and Palliative Care Organization 800/658-8898

1731 King Street, Suite 100
Alexandria, VA 22314

or 703/837-1500
nhpco.org

Newport Beach Skilled Nursing 949/646-7764

1555 Superior Avenue
Newport Beach, CA 92663

\$350 per day, accepts Medi-Cal and Medicare. 24-hour nursing, dietary services, activity programs, social service assistance, respite care, hospice care.

Orangethorpe Rehabilitation 714/534-1041

12332 Garden Grove Blvd.
Garden Grove, CA 92843

Rehab and skilled nursing services. 97 beds. Accepts Medi-Cal/ CalOPTIMA, Medicare, private insurance, private pay. English, Spanish, Korean, Vietnamese, Filipino.

Palm Terrace 949/587-9000

24962 Calle Aragon
Laguna Woods, CA 92637

Skilled nursing. Medi-Cal, Medicare, Workers' Comp, HMO-Managed Care, PPO, Medicare Replacement Plans - Kaiser, private pay. 99 beds.

Park Anaheim 714/827-5880

3435 West Ball Rd.
Anaheim, CA 92804

115 bed skilled nursing facility with 24 hour a day care. Also offers nutritional, recreational, and rehabilitative services. Accepts most HMO'S, Medi/Medi and Insurance.

Park Regency Care Center 562/691-8810

1770 W. La Habra Blvd
La Habra, CA 90631

Offers nursing services, respiratory services, infusion, complex medical services, diagnostic services, and rehabilitation. Varies per case depending on availability.

St. Edna Rehabilitation Center 714/554-9700

1929 N. Fairview
Santa Ana, CA 92706

Provides physical and occupational therapy skilled nursing services.
Accepts private and/or major and qualified Medicare benefits.

St. Joseph Health Hospice 714/712-9559

200 W. Center St. Promenade
Anaheim, CA 92805

Hospice care in homes and facilities. Private insurance, Medi-Care, Medi-Cal/CalOPTIMA.

Alliance for Housing and Healing 323/344-4888

825 Colorado Blvd., Suite 100
Los Angeles, CA 90041

Our programs include:

- Four licensed group homes that provide around-the-clock care for previously homeless individuals
- Permanent Supportive Housing: For people with HIV/AIDS and a secondary diagnosis, we provide more than 150 leased units to individuals and families throughout Los Angeles County.
- Housing Case Management
- Emergency Financial Assistance: This includes help with rent payments, utility bills, and food voucher cards.

Sunflower Gardens 714/641-0959

3730 S. Greenville
Santa Ana, CA 92704

- Residential board and care for dementia. Secure parameters. Large, open environment, park-like setting.

VITAS Healthcare 714/921-2273

310 Commerce, Suite 200
Irvine, CA 92602

Provides hospice care for children and adults during the last months of life. Care for people with a wide range of life-limiting problems, including cancer, stroke, lung disease, multiple sclerosis, AIDS, heart disease, and ALS. Palliative, not curative care. Services to help clients stay at home.

VNA of Orange County 949/263-4800

2520 Red Hill Ave Suite 105
Santa Ana, CA 92705

VNA provides numerous services: Palliative care program, skilled nursing,

physical therapy, occupational therapy, psych/mental health, medical social services, pediatric home care, high risk infant, home health aides, enterostomal therapy, certified hospice, infusion therapy. Hospice offers multi-disciplinary services in homes or facilities. Accepts Medicare, Medi-Cal, private pay, insurance or charitable contributions.

West Anaheim Extended Care 714/821-1993
645 S. Beach Blvd
Anaheim, CA 92804

Provides rehabilitation services (assists patients to regain mobility, strength, endurance). 93 beds. Accepts Medicare, Medi-Cal, and HMO Managed Care Coverage. Languages spoken: Spanish, Tagalog, Korean. Must meet criteria for SNF for admission.

Windsor Gardens of Anaheim 714/826-8950
3415 W. Ball Road
Anaheim, CA 92804

Skilled nursing services. 154 beds, single and shared rooms. Families housed together. Ancillary and rehab services. English, Spanish, other languages. Accepts Medi-Cal/CalOPTIMA, Medicare, private insurance, private pay.

ADULT DAY CENTERS

Acacia Adult Day Services 714/530-1566
11391 Acacia Pkwy
Garden Grove, CA 92840

Day care for frail and disabled adults. Offers nursing and personal care, individualized treatment plans, therapeutic activities, restorative therapies, psychological counseling, supervised care, daily group exercises, meals and snacks, social work services, nutritional counseling, transportation to and from facility, respite for care givers, and support groups for clients and care givers. Cost of services is determined by the level of care required. Cost may be covered by Medi-Cal, and other health insurance plans.

Alzheimer’s Family Center 714/593-9630
9451 Indianapolis Ave. AFSCenter.org
Huntington Beach, CA 92646

Alzheimer’s Family Center is Orange County’s trusted day care resource for dementia patients — and their families. For over three decades we have been creating healthier and happier days for families living with Alzheimer’s disease or another dementia through our day care programs, supportive services for family caregivers, and educational resources. Call or visit our website to learn more.



Irvine Adult Day Health Services, Inc. 949/262-1123
 20 Lake Rd. irvineadhs.org
 Irvine, CA 92604

Irvine Adult Day Health Services’ mission, in partnership with families and the community, promotes an environment of health, dignity and well-being for seniors, disabled adults and caregivers. Adult Day Services programs are offered Monday - Friday, 9 am to 3 pm. Office hours 8 am to 5 pm.

The John Henry Foundation..... 714/480-0025
 403 N. Susan St.
 Santa Ana, CA 92703

Non-profit organization that owns a board and care facility. Housing is for chronically mentally ill schizophrenic adults who need a supportive living environment.

Older Adult Support Intervention Service (OASIS) 714/399-3480
 1855 W. Katella Ave., Suite 150
 Orange, CA 92867

College Community Services’ OASIS Program is an outpatient field-based mental health recovery program serving adults 60+ who have a disabling mental illness and are homeless or at risk of becoming homeless due to their severe mental illness. The OASIS program is supported by the Orange County Health Care Agency and is a MHSA Full Service Partnership.

Rehabilitation Institute of Southern California
 2021 Calle Frontera 1800 E. La Veta Ave. 130 Laguna Rd.
 San Clemente, CA 92673 Orange, CA 92866 Fullerton, CA 92835
 949/498-7671 714/633-7400 714/680-6060

An adult day health care facility that serves men and women. Provides physical therapy, psychosocial counseling, occupational therapy, speech therapy, nursing services and activities. Specializing in services for adults with physical, psychiatric or cognitive impairments. Accepts Medi-Cal, insurance and private pay.

Residential Rehabilitation Program..... 714/796-0200
 405 W. 5th Street, Suite 212
 Santa Ana, CA 92701

Program offers an enriched daily living atmosphere and intensive case management services, for seriously and persistently mentally ill consumers, including those with substance abuse, with the intention of assisting the consumer to move to a lower level of care, such as basic residential care, room and board, etc. Consumer must be a client receiving services from the County HCA/BHS outpatient clinics and be in need of a more enriched community based living environment. Consumer must have a major mental





illness diagnosis. Consumer must receive SSI or be eligible. Program is limited to 18 months and most participants are referred as discharges from hospital programs.

South County Adult Day Service 949/855-9444
 24300 El Toro Rd., Bldg A
 Laguna Woods, CA 92637

Facility includes nursing services, maintenance physical and occupational therapy program, speech therapy, social services, nutrition consultation (snacks and hot lunch served) and therapeutic activities. Funded by Medi-Cal (subject to change), and private fees. Operates Monday thru Friday with a minimum time requirement of four hours. Depends upon insurance.

St. Jude Brain Injury Network Toll-free 1-866/785-8322
 130 W. Bastanchury Road 714/446-5626 • Fax 714/446-5979
 Fullerton, CA 92835 tbioc.org • tbisca.org

Provides long term planning and support services to adult individuals who have experienced a traumatic brain injury. The program provides coordination, advocacy and assistance to access services within three main areas: community reintegration, vocational and housing.

Anaheim Adult Day Health Care **Santa Ana Adult Day Health Care**
 1158 N. Knollwood Circle 1101 S. Grand Ave, Suites K, L & M
 Anaheim, CA 92801 Santa Ana, CA 92705
 714/220-2114 714/558-1216

Serves men and women over 18, but predominately over 60 years old. Licensed for 75 people. Accepts Medi-Cal/ CalOPTIMA, insurance or private pay. Multi-lingual- English, Spanish, Chinese, Filipino. We fax our health record to their doctor.

RESIDENTIAL SERVICES FOR THE MENTALLY ILL

Grandma’s House of Hope 714/558-8600
 1505 E. 17th Street, Suite 116 Intake Line 714/833-5333
 Santa Ana, CA 92705 Fax 714/558-8613

Grandma’s House of Hope provides transitional care for women in crisis and hungry children in O.C. Working with uniquely challenged and under-served populations such as human trafficking, homeless breast cancer clients in treatment, as well as with domestic violence (2nd step), mentally challenged, those with disabilities, and those who are currently without housing with an urgent need or desire for change. Program provides shelter, food, case management, group and individual counseling, life skills, wardrobe assistance, job search assistance, work force development and internet access. Single women only or those in



the re-unification process with their children (children are allowed on site visits). Workforce development is being developed for 2011. Office hours are Mon-Fri, 9am - 5:00pm. For phone interview, call 714/833-5333.

H.O.M.E.S., Inc. 949/851-2766
(Helping Our Mentally ill Experience Success)
17701 Cowan Avenue, Suite 200
Irvine, CA 92614

Supportive independent housing for low-income adults recovering from mental illness. Offers two kinds of housing: 6 houses in which each resident gets a private bedroom and shares the common living areas, and 3 apartment buildings available via referral by County or County-contracted behavioral health care coordinators for homeless individuals with mental illness. Residents in houses are expected to be engaged in structured activities outside the house 20 hours or more each week; these activities could include any combination of paid or volunteer work, school or vocational training, participation in day programs, 12-step meetings, religious services, etc. All residents should be ready and able to self-administer prescribed medication, do their own shopping and cooking, and perform housekeeping tasks. Supportive services include regularly scheduled house or community meetings, coordination of free or low-cost recreational and social activities, and individual appointments as needed. Apartments have onsite case managers 7 days a week; staff are not onsite at the houses day to day, but are available by telephone message or email daily. All housing is affordable for people on SSI. Transitional and permanent housing available, but not emergency shelter; there is generally a waiting list for both types of housing.

Leisure Tower Guest Home #1, LLC 714/538-2054
1305 E. Chapman Ave.
Orange, CA 92866

A licensed Board and Care facility with 40 beds and shared rooms. Serves men with mental disability, mainly schizophrenic patients. There is a monthly fee. Private pay only; can be made with money from SSI and Social Security. Long term facility. No substance abuse allowed. Placement is done through County Mental Health. Clients must not require nursing care.

Mental Health Association Multi-Service Center 714/668-1530
PO Box 718
Santa Ana, CA 92701
Fax: 714/668-1531

The Options Center is a drop-in center open 365 days a year for psychiatrically disabled homeless adults in Orange County. The Housing

Specialist in this program assists clients to develop a budget, explore housing options, such as room and board, room rentals, shared housing and apartments, and provides follow-up support. Program is designed to help consumers who are homeless, or at risk of becoming homeless to move into permanent and stable housing. Must be over 18, have a diagnosis of mental illness, be capable of living independently, and have a source of income to cover expenses. There is no charge for services. To receive services a referral must be made by phone or fax to the Housing Specialist. A housing search can take a few weeks to a few months. Not an emergency shelter. Contact person is Pam Presnall at 714/547-7559 or presnall@mhaoc.org.

Older Adult Support Intervention Services (OASIS) 714/399-3480
1855 W. Katella Ave., Suite 150
Orange, CA 92867

College Community Services' OASIS Program is an outpatient field-based mental health recovery program serving adults 60+ who have a disabling mental illness and are homeless or at risk of becoming homeless due to their severe mental illness. The OASIS program is supported by the Orange County Health Care Agency and is a MHSA Full Service Partnership.

Room and Board Referrals 714/668-1530

Maintains list of numerous Room and Board facilities throughout Orange County. Call for referral. Members must have a mental health diagnosis and be experiencing homelessness or are at risk of homelessness.

homeless
RESOURCES
at-a-glance



INFORMATION AND REFERRAL

2-1-1 2-1-1 or 211oc.org

JOB PLACEMENT/EMPLOYMENT ASSISTANCE

Department of Rehabilitation

Orange/San Gabriel	714/991-0800
Laguna Hills Branch	949/598-7942
Santa Ana Branch	714/662-6030
Cal Works Behavioral Health Services	714/480-6633
Employment Development	949/588-3906 or 949/829-6773
Pathways of Hope	714/680-3691
Goodwill Employment Works	714/638-1741
Great Escape Resource Center	714/569-3781
La Habra Community Resources Care Center	562/697-1199

(La Habra and North Orange County residents)

One Stop Centers

Anaheim Center	714/765-4350
Irvine Center	949/341-8000
Santa Ana Center	714/565-2600
Westminster Center	714/241-4900
Serving People In Need, Inc. (SPIN)	714/751-1101
Southwest Community Center (SMEDA).....	714/547-4073, 714/543-8933
Southern California Indian Center	714/962-6673
Veterans First of Orange County	714/547-0615
Veterans Employment	714/518-2366
Vietnamese League Of Orange County	714-537-7808
Orange County Rescue Mission	714/285-2840

MEALS/FOOD

Santa Maria House, INC./Helping Hands (Long Beach)	562/628-9511
Community Action Partnership	714/897-6670, 714/667-0717
Southwest Community Center (SMEDA)	714/547-4073, 714/543-8933
Catholic Charities	714/668-1130
Catholic Worker	714/835-6304
Community Resource Center	562/697-1199

(La Habra residents only)

Episcopal Service Alliance Service Centers

Laguna Hills, Cypress and Santa Ana must be referred through CalWorks.	
Santa Ana/Anaheim	714-385-1980
Huntington Beach	714/960-2254
FISH	949/642-6060
Lutheran Social Services	714/534-6450
Salvation Army Family Services	

Huntington Beach.....	714-841-0150
Santa Ana	714-384-0481
Lake Forest.....	949-366-6652
Anaheim	714-783-2344
Garden Grove.....	714-892-0176
Fullerton	714.451.8080
Society of St. Vincent de Paul of Orange County	714/542-0448
Serving People In Need, Inc. (SPIN)	714/751-1101
Veterans First of Orange County	714/547-0615
Vietnamese League Of Orange County	714/537-7808
Pathways of Hope	714/680-3691
La Habra Community Resources Care Center	562/697-1199
(La Habra and north Orange residents)	
Orange County Rescue Mission	714/285-2840
Shanti Orange County ...	949/452-0888; Fax 949/452-0889; shantioc.org

CLOTHING, BLANKETS, ETC.

Serving People In Need, Inc. (SPIN)	714/751-1101
Southwest Community Center (SMEDA)	714/547-4073, 714/543-8933
Catholic Charities	714/668-1130
Community Resource Center	562/697-1199
(La Habra residents)	
Episcopal Service Alliance Service Centers	
Anaheim/Santa Ana	714/385-1980
Huntington Beach	714/960-2254
Society of St. Vincent de Paul of Orange County	714/542-0448
Veterans First of Orange County	714/547-0615
La Habra Community Resources Care Center	562/697-1199
(La Habra and north Orange residents)	

MEDICAL ASSISTANCE

Laguna Beach Community Clinic	949/494-0761
Orange County Health Referral Line	800/564-8448
Orange County Special Diseases Clinic (HIV/AIDS)	714/834-8787
UC Irvine Medical Center, Infectious Diseases Clinic	714-456-7002
SOS Clinic	949/650-0640

COUNSELING AND SUPPORT

The Center For The Treatment Of Addiction	714/992-1677
Crisis Hotline (8pm - Midnight)	714/894-4242
International Rescue Committee, Inc.	619/641-7510
Newport Community Counseling Center	949/721-8079
New Hope Crisis Hotline	714/639-4673

Psychiatric Emergency (24 hrs) (ETS)	714/834-6900
Rape Hotline (24 hrs)	714/957-2737
Serving People In Need, Inc. (SPIN)	714/751-1101
Suicide Prevention Hotline (24 hrs)	310/391-1253
Suicide Prevention Hotline (Christian based)	714/441-1414
Vietnamese League Of Orange County	714/537-7808
Shanti Orange County ...	949/452-0888; Fax 949/452-0889; shantioc.org

ALCOHOL AND DRUG ABUSE

REACH	714/834-7926
Alcoholics Anonymous	714/556-4555
Cocaine Anonymous	949/650-1011
Cooper Fellowship	714/554-1152
Marijuana Anonymous	714/999-9409
Methadone Clinic	714/834-8600
Narcotics Anonymous 24-hour hotline	714/590-2388
Orange County Health Care Agency Administration Office	714/834-3885

BATTERED WOMEN/DOMESTIC VIOLENCE

Domestic Violence Assistance Program	714/935-7956
The Center For The Treatment Of Addiction	714/992-1677
Human Options	949/854-0180
Hotline	877/854-3594
Interval House Crisis Shelters & Centers for Domestic Violence	562/594-9492
Latino Family Center	714/479-0120
Laura's House	Crisis Hotline: 949/498-1511
A Safe Way Out	800/978-3600
Safely on Shore: Domestic Violence Family Crisis and Support Center .	714/538-1878
Sexual Assault Victim Hotline	714/957-2737

EX-OFFENDERS

Celebrate Freedom Outreach	714/521-6635
Cooper Fellowship	714/554-1152

LEGAL ASSISTANCE

Public Law Center	714/541-1010
Legal Aid	714/571-5200

VETERANS

Veterans First of Orange County	714/547-0615
Veterans Services	714/567-7450
Veterans Employment	714/518-2366

supportive
RESOURCES



UTILITY ASSISTANCE

Home Energy Assistance Program 866/675-6623

Allows eligible low-income households to apply for a one-time check to help pay energy bill. You must apply every year to receive a benefit.

South County Outreach 949/380-8144

7 Whatney, Suite B
Irvine, CA 92618 **sco-oc.org**

Will pay a portion of a family's gas or electric bill to help avoid disconnection of services, when funds are available.

Southern California Edison 800/655-4555

California Alternative Rate for Energy (English and Español)

Low Income Ratepayer

Applicants must be applying for assistance for their permanent primary residence. Those approved will receive a 20% discount beginning with their first regular billing period after Edison receives and processes the completed, signed application. (D-LI in the upper left hand corner of your bill indicates an individual is receiving the discount.) Call or check sce.com for current income guidelines. Service must be in applicants name. Service address must be applicants primary residence. Applicant cannot be listed as a dependent on another person's tax return (other than spouse).

The Gas Company Low Income Ratepayer Assistance 800/427-2200

CARE (California Alternate Rates for Energy)

Attn: CARE Department M.L. GT 19A1

PO Box 515005

Los Angeles, CA 90099-9316

Gas bill must be in applicants' name. Applicants must not be listed as a dependent on another person's income tax return.

Verizon Lifeline Service 800/483-4000

Pacific Bell Universal Lifeline Service 800/310-2355

Cox Telephone Lifeline 949/240-1212

Lifeline is a low-cost telephone service for residential customers who meet the following requirements established by the state: The lifeline customer must have only one telephone line, although there is no limit to the number of telephones; the service can only be at their primary residence; the combined income of a household of one or two persons may not exceed \$19,600 each year; \$24,200 for 3 people, \$28,800 for 4 people. Applicants must not be listed as a dependent on another person's tax return. Eligibility must be certified annually.

Lifeline activation fee - \$10; Each additional person - \$4,600

Flat Rate Lifeline Service - \$5.34 a month (Verizon and Pac Bell)
Measured Rate Lifeline Service \$2.85 (Verizon), \$2.85 (Pac Bell) up to 60 local, untimed calls
Additional local calls over the allowance cost 8 cents per call (Verizon and Pac Bell) service prices may vary slightly in some areas

LANDLORD/TENANT ISSUES

CSP - Dispute Resolution Services 949/250-4058
Supervisor: Jennifer Reed Fax 949/540-1918
1221 E. Dyer Rd., #120
Santa Ana, CA 92705

Non-profit. Staff and volunteers are trained mediators who are able to assist disputing parties reach a mutually agreed upon solution. Types of disputes: neighbor/neighbor, landlord/tenant, roommate conflicts, others. Bilingual mediators available. Fees: sliding scale fee schedule, no one denied services if unable to pay.

Fair Housing Council of Orange County 714/569-0823
Denise Y. Cato, President/CEO or 800/698-FAIR
1516 Brookhollow Drive, Suite A
Santa Ana, CA 92705

Services include counseling and training regarding fair housing laws to landlords, tenants, sellers buyers, real estate professionals, and others. Investigation of complaints of discrimination, referrals to government enforcement agencies or assist in or become party to litigation aimed at stopping discriminatory housing practices. Counseling concerning housing rights and the law for landlords and tenants, with some free legal services available to assist in landlord/tenant disputes and litigation. Provides mediation services as an alternative to courts for dispute resolution. English, Spanish, Vietnamese.

HUD Housing Compliance and Enforcement 800/347-3739

U.S. Department of Housing Discrimination Hotline 800/669-9777

A toll-free national hotline to take housing discrimination complaints, in both English and Spanish.

TRANSPORTATION ASSISTANCE

Orange County Transportation Authority (OCTA)
Pass Sales Department 714/560-5932
Administrative Offices 714/560-6282



Reduced Fare ID Section **714/560-5596**
 550 S. Main St., PO Box 14184
 Orange, CA 92613-1584

OCTA Reduced Fare Identification Cards are available to individuals by filling out an application from OCTA. The application requires certification of disability from a professional healthcare provider or clinical psychologist. The following identification cards are also accepted as verification for reduced fare when board an OCTA bus: Medicare Card, Disabled Veteran Service-Connected Identification Card, Braille Institute Identification Card, a DMV Disabled Person Placard customer receipt and other transit agencies' persons with disabilities card.

AIDS Services Foundation **949/809-5700**
 17982 Sky Park Circle, Suite J
 Irvine, CA 92614

Transportation assistance is available to clients of this agency, with priority given to medical or mental health therapy appointments. The service is for those clients who have difficulty driving or using public transportation. Transportation is available through the agency vans, which have wheelchair access. Clients should contact their case manager who will notify the Transportation Coordinator of their need. Three days notice or more is preferable. 30 day bus passes are also available.

Delhi Center **714/481-9600**
 505 E. Central Ave. delhicenter.org
 Santa Ana, CA 92707

Provides transportation assistance in the form of bus and taxi vouchers for clients enrolled in client advocacy/ benefits counseling program. Transportation assistance can only be used to access HIV treatment and support services. Financial eligibility includes an annual gross income of less than \$30,960 for a single household.

OCTA/ACCESS **877/OCTA-ADA (628-2232)**
Eligibility line **714/560-5956**

ACCESS is a door-to-door shared ride service for persons with disabilities who have special transportation needs as defined by the Americans with Disabilities Act. Because ACCESS is federally mandated, the application process and criteria for eligibility are very stringent.

MISCELLANEOUS

2-1-1 Orange County.....**Dial 211 or visit 211oc.org**

2-1-1- is a free, accessible, 24/7 information and referral system that links Orange County residents to community health and human services and support.





ACT/PSASI Program 714/704-8581

The ACT/PSASI program (Assessment and Coordination Team/Perinatal Substance Abuse Services) is made up of Public Health Nurses who provide case management services to pregnant women who have a history of or are currently abusing substances, and/or are HIV positive. Provides services in the client’s home that include comprehensive assessment by a PHN, education on pregnancy, newborn/infant care (including developmental screenings), linkage to community services, as well as referrals and linkage for prenatal care, pediatric care, and substance abuse treatment programs, assisting with choosing and linking for family planning methods, offering transportation to physician appointments. These services are free of charge and completely voluntary. Clients can self-refer or be referred by anyone in the county.

Asian Pacific AIDS Intervention Team (APAIT) 714/636-1349

12900 Garden Grove Blvd., Suite 220A
Garden Grove, CA 92843

APAIT provides a continuum of culturally competent and linguistically appropriate prevention, health and social services, community leadership and advocacy for medically underserved communities living with or at risk for HIV/AIDS and other health disparities.

Build Futures 714/907-7358

19036 Stonehurst Lane
Huntington Beach, CA 92648

kathy@buildfutures.org

Build Futures enables homeless youth ages 18 to 24 to develop a skill-set to become independent, contributing members of our community by providing them with stable housing, wraparound services and mentorship. Their program of intervention uses existing non-profit organizations, community services, faith-based organizations, educational institutions, and volunteers to provide housing, employment, academics/education, medical, mental health services, and basic needs.

Bureau Of Indian Affairs 951/276-6624

1451 Research Park Drive, Suite 100
Riverside, CA 92507

Serves all of Southern California. Provides services for all Native Americans. Focuses particularly on needs and rights of Southern California bands of Mission Indians. Provides information and referrals, housing assistance on or near the reservations, scholarships, small business loans, social services, documentation, etc. Call for appointment. Staff speaks various Indian languages.



Catholic Charities 714/668-1130

3631 W. Warner
Santa Ana, CA 92704

Food program on Tuesdays, Wednesdays and Thursdays, 7:30am-noon.
Picture ID required.

Catholic Worker 714/835-6304 or 714/558-7478

316 S. Cypress Avenue
Santa Ana, CA 92701

Sunday meal, coffee and doughnuts, hygiene and clothing too, at 8:30-9:30am only, at 316 S. Cypress, Santa Ana. Meals on Wednesdays and Fridays served at 10:30am and 5:30pm at the Civic Center on Ross between Civic Center Blvd and Santa Ana Blvd.

The Center For The Treatment Of Addiction 714/992-1677

2701 E. Chapman Ave., Ste 111
Fullerton, CA 92831

10031 Lampson Ave.
Garden Grove, CA 92840

5482 Business Dr. #A
Huntington Beach, CA 92649

CTA provides Public Notary services; Parent and Support Educational Groups; Onsite Drug Testing; Mental Health Counseling; Individual, Family and Couples Counseling Services; Anger Management Groups; Parenting Groups; Child Abuse Intervention and Prevention Groups; Financial Education; Social Adjustment Groups and Gang Intervention Groups and Weekly Workshops relating to Building Better Relationships, Co-Parenting Groups, Domestic Violence Intervention/Prevention.

Community Action Partnership E&ES Client Lines: 800/660-4232 of Orange County or 714/839-6199

11870 Monarch Street
Garden Grove, CA 92841

For information and referrals:

- Food Box distribution 714/667-0717
- Health and Nutrition Awareness 714/899-3684

Food Programs: Currently wait list only. Free (CSFP) food boxes for children under six years old, pregnant women, breast-feeding women, senior citizens (60 years and older). Each eligible person receives a box of food, approximately 40 pounds. Children, women and seniors receive fruit, vegetables, rice, meat, juice, cereal, and more. All infants receive 31 cans of baby formula. Bring identification, proof of income, and proof of children's ages. Qualified people will receive food the same day.

Energy & Environment Services Department (E&ES) programs include utility assistance (ECIP, HEAP), weatherization/energy conservation, consumer

year, no interest, no profit mortgage. The families chosen must contribute 500 hours of labor into the program. Government funds are only used to purchase land, pay overhead expenses, and pay for off- site improvements (fees, streets, etc.). Applicants must make less than 50% of the median income in Orange County, be legal residents, and purchase home with a 1% down payment (from \$800-\$1000) plus closing costs.

In Home Supportive Services (IHSS) 714/825-3000
Ask for IHSS “worker of the day”

IHSS is a state-mandated program administered by counties under the direction of the California State Department of Social Services. The intent of the IHSS program is to provide supportive services to persons who are aged, blind, or disabled, and who are limited in their ability to care for themselves and cannot live at home safely without assistance. This includes persons who would be able to return to their homes from hospitals, nursing homes, or board and care homes if they had help at home. To be eligible for this program, a person must meet all of the following criteria: (1) Must be disabled, blind, or age 65 or older (2) Unable to live safely at home without help (3) Meet financial need requirement. IHSS Social Workers conduct needs assessments with the client in their home to assess the client’s medical condition, living arrangement, and what assistance they may be getting from friends, family, or available community services. This needs assessment will determine which services are authorized. Then, it is the client’s responsibility to hire and supervise their own care provider.

International Rescue Committee, Inc. 619/641-7510
5348 University Avenue, #205
San Diego, CA 92105

This non-profit agency offers: resettlement services, housing, basic needs, social services, referrals, notary, sponsorship, immigration, counseling, and interpretation. Must be a refugee, or immigrant status. Wait is 1 to 2 days. Call for information. Full-time staff speaks French, Vietnamese, Czech, Serbo-Croatian. Services have minimal cost or free.

National Council on Alcoholism & Drug Dependence 949/770-1191
5 Mason, Suite 150
Irvine, CA 92618

Central source of information for education, prevention, intervention and referral to programs of treatment for alcoholism and other drug and/or chemical dependency.

Newport Community Counseling Center 949/721-8079
2200 San Joaquin Hills Rd.
Newport Beach, CA 92660

We are a non-profit counseling center providing individual, family and

marital counseling. We offer these services on a sliding scale. Please visit newportcommunitycounselingcenter.org for further information.

Office of the Family Law Facilitator & Self-Help Center 657/622-5500
341 The City Drive, 1st Floor
Orange, CA 92868

Assist self-represented parties with information, forms, and procedures related to child support, spousal support, and health insurance issues.

OC Partnership 714/288-4007

OC Partnership is a non-profit entity whose purpose is to strengthen public, community and faith-based organizations serving the homeless and those at risk of homelessness in Orange County. The goal is to assist service providers in being effective, efficient, informed and collaborative through facilitating information sharing and networking, increasing community awareness of homelessness, assisting in the development of regional homeless services strategies, and administration of Orange County's Client Management Information System. Does not provide direct service to homeless or at risk residents.

One Stop Centers

Irvine Center 949/341-8000
125 Technology Drive West, #200, Irvine
Westminster Center 714/241-4900
5405 Garden Grove Blvd, #100, Westminster

Assistance with job searches. Resources include employment listings and job bank, resume prep assistance, internet access, telephones and faxes for employer contacts, daily newspapers. Offers workshops on interview techniques, dressing for success. Job training programs, veterans services, and referral to other resources.

Pathways of Hope(714) 680-3691 (main line)

Operates a resource center that provides food, career development services, Life Skills classes, CalFresh Intake, and additional resources to people in need. This program operates Monday through Friday from 1– 4 pm, and Saturday from 9 am – 12 pm at The Center, located at 611 S. Ford Ave, Fullerton, 92832. Access Outreach and Prevention Programs by dialing the main line and using extension 220.

Project Hope Alliance 949/722-7863
1954 Placentia Aave., Suite 202
Costa Mesa, CA 92627

Provides rent assistance to prevent homelessness for at-risk families and rental deposit assistance for people with school aged children who are

without housing and moving into permanent housing.

- Must have at least one child grades kindergarten – 12th to qualify
- Must have at least one adult employed

Salvation Army Family Services

Huntington Beach.....	714/841-0150
Santa Ana	714/384-0481
Lake Forest.....	949/366-6652
Anaheim	714/783-2344
Garden Grove.....	714/892-0176
Fullerton	714/451-8080

Locations offer clothing, rent and utility assistance, prescriptions, bus passes for appointments, California IDs, household items, and once a month emergency food. Services provided vary between sites and are dependent upon funds being available. Hours vary, call first..

Serving People In Need, Inc. (SPIN) 714/751-1101
151 Kalmus Dr., Suite H-2
Costa Mesa, CA 92626

Non-profit agency which helps low-income and homeless individuals and their families achieve stability and self-sufficiency. GAPP (Guided Assistance to Permanent Placement housing program) provides move-in costs for housing of families with children. Services include family advisors, tutors for children, counseling, crisis intervention, job counseling, and budgeting. Street services utilizes volunteers to prepare and deliver meals for the homeless living on the streets, with cold weather clothing and hygiene items also provided.

Shanti Orange County 949/452-0888
23461 South Pointe Drive, Suite 100 Fax 949/452-0889
Laguna Hills, CA 92653 shantioc.org

- Case Management to help those living with HIV/AIDS navigate their healthcare in dealing with their disease and treatment.
- Counseling/Mental Health Services including individual, couples and group counseling. Counseling helps those with HIV/AIDS and their loved ones to understand and deal effectively with the disease.
- AIDS & HIV Programs and Seminars in Orange County. Education plays a key role in public awareness and helping people understand the nature of HIV/AIDS, its treatment and its impact.
- Home Delivered Meals for people who are HIV disabled, homebound and unable to prepare meals for themselves and who do not have others to prepare meals for them.



Share Our Selves (SOS) 949/270-2100
 1550 Superior shareourselves.org
 Costa Mesa, CA 92627

Share Our Selves (SOS) provides services for low-income and homeless individuals and families in Orange County. SOS Social Services provides food, emergency financial assistance, case management, legal aid and seasonal programs. Additional resources and referrals for services throughout the county are provided when needed. The SOS Food Pantry is open Monday - Friday from 8:00am to 2:45pm. Direct financial assistance is available for basic necessities including rent, utilities and transportation. Emergency Financial Aid is available Monday - Friday. The Financially Fit Classes, sponsored by Wells Fargo, are free and open to the community the first Wednesday of the month at 8:30am at SOS. Case Management provides clients one-on-one comprehensive assistance in order to increase their access to healthcare, their awareness of services in the community for which they may be eligible, and help them overcome barriers to achieve economic self-sufficiency. The Public Law Center offers free services at SOS every second and fourth Tuesday of the month from 9:00am to 12:00pm. The SOS Medical and Dental Clinic provides full-scope primary care and high-quality emergency and preventive dental services to uninsured or underinsured Orange County residents.

SOS-El Sol Wellness Center 949/270-2160
 330 W. Halesworth
 Santa Ana, CA 92701

The SOS-El Sol Wellness Center, a collaboration with the El Sol Science and Arts Academy, provides social services, screening and urgent care to students and families in the El Sol community. The SOS Pediatric Dental Clinic is also located onsite at El Sol and provides comprehensive oral care, prevention, education and restorative care to children in the local community, ages 0-17.

SOS and PEACE Center Health Clinic 949/609-8199
 1 Purpose Drive
 Lake Forest, CA 92630

The SOS and PEACE Center Health Clinic is a new partnership with Saddleback Church located in South Orange County. Current services include episodic medical care. While located on the church campus, SOS clinical services are accessible to all Orange County residents.

Society of St. Vincent de Paul of Orange County 714/542-0448
 1505 E. 17th Street, Suite 109
 Santa Ana, CA 92705

Council sponsors numerous parishes throughout Orange County, many of which have programs for food, shelter, motel vouchers and clothing. Call for referral to local parish.





South County Outreach 949/380-8144
 7 Whatney, Suite B sco-oc.org
 Irvine, CA 92618

A food pantry for south county residents in between Irvine and San Clemente providing groceries up to once a month for those with proof of residence, income, and picture ID's. A computer learning lab with free instruction to the unemployed and underemployed is available. Utility and rental assistance is available at times. Transitional housing assistance in 17 SCO-owned condos.

Southern California Indian Center 714/962-6673
 10175 Slater, Suite 150
 Fountain Valley, CA 92708

Non-profit community based organization serving the American Indian community of Los Angeles, Orange, and Riverside Counties. Offers: employment and job training (WIA), Education Component, and Supportive Services, Volunteer Program and Emergency Services.

Southwest Community Center (SMEDA) 714/547-4073
 1601 W. Second Street Client # 714/543-8933
 Santa Ana, CA 92703

The Southwest Community Center provides assistance to the poor and disadvantaged, helping them to become self dependent. Services provided include hot meals, distribution of government commodities, food baskets, distribution of surplus food from markets, distribution of clothing, free rental and utility assistance to avoid eviction, referrals to agencies for jobs and documentation assistance, holiday meals and gifts for children in the community. Breakfast 8am daily, lunch 12 noon. Food bags and clothing 2nd and 4th Saturdays, 10am - 11am. Rental and utility assistance Tuesday and Thursday, 10am - 12 noon by telephone appointment only.

Veterans First of Orange County..... 714/547-0615
 888 W. Santa Ana Blvd., Suite 200
 Santa Ana, CA 92701

Transitional housing, food, clothing vouchers, showers and employment assistance, for veterans only. Permanent housing offered as well.

Vietnamese Community of OC, Inc. 714/558-6009
 1618 W. First St.
 Santa Ana, CA 92703

Non-profit organization providing assistance to the underserved populations residing in Orange County. We provide medical, dental, mental health, and social services. For additional information about our current programs/services please go to thevncoc.org or call 714/418-2040 or 714/558-6009. We speak English, Vietnamese, and Spanish.



meetings &
ORGANIZATIONS



Continuum of Care Community Forum 714/480-2744

Meeting times vary. Please call for more information.

**County of Orange, Health Care Agency, 714/547-7559
Mental Health Board, Housing Subcommittee**

Meeting times vary. Please call for more information.

**HIV Planning Advisory Council, 714/834-8711
Client Advocacy Client Committee**

Call for more information. Time and place varies. This committee represents the HIV community, ensuring that the needs of this population are identified and addressed.

HIV Planning Advisory Council, Housing Committee 714/834-8711

Call for more information. Times and place varies. Members of the affected community are encouraged to attend.

Homeless Provider Forum 714/288-4007, ext. 1116

Meets the first Thursday of each month at Covenant Presbyterian Church, St. Andrew's Hall, 1855 Orange Olive Road, Orange, CA 92865.

hiv/aids
HOUSING
*outside of
orange county*





AIDS Project Los Angeles Residential Services 213/201-1637

611 S. Kingsley Drive
Los Angeles, CA 90010

Referrals to various kinds of housing resources, including apartments, SROs, emergency shelters, shelter plus care, detox and recovery programs, and Section 8. Hotel and motel vouchers, rental assistance programs.

AIDS Service Center 626/441-8495

(Client Services at Pasadena Public Health Department) by appointment only
1845 N. Raymond Ave., Suite 240
Pasadena, CA 91103

Administrative Offices 626/441-8495

65 N. Raymond Ave., Suite 240 Fax 626/441-5003
Pasadena, CA 91103

Serves clients in Los Angeles county.

RecoveryNowTV.com 800/342-5429 intakes

A network of residential recovery programs in Los Angeles, Orange County and Palm Springs. For more information please go online to RecoveryNowTV.com or call the above intake number. RecoveryNowTV also includes **Alternatives**, a residential recovery program for the dually diagnosed. It is a 20-bed shared room facility in Los Angeles, and hospitalization in Pasadena, and serves gays and lesbians with substance abuse issues. This program offers psychiatric services, chemical dependency treatment and case management.

The Center Long Beach 562/434-4455

2017 E. Fourth Street
Long Beach, CA 90814

The Center maintains listings of LBGTQI friendly housing in greater Long Beach. We have People Living w/HIV support group on Wednesdays from 12 noon to 1:30pm. We offer HIV/STD testing, legal assistance, counseling, support groups, referrals through our community resource desk, a Cyber Center and Youth programs. Please call us for further information.

Desert AIDS Project 866/331-3344

1695 N. Sunrise Way 81-880 Dr. Carreon Blvd., Suite 7
Palm Springs, CA 92262 Carreon Professional Plaza, Indio, CA 92201
760/902-0482, ext. 482 760/902-0401, ext. 401

Serving desert communities from Banning to the Salton Sea. Housing Coordinator, Monica Aitchison.





Foothill AIDS Project 800/448-0858

233 W. Harrison Ave.
Claremont, CA 91711

Serves residents of eastern Los Angeles County, mid and western Riverside County and all of San Bernadino County.

Fraternity House
20702 Elfin Forest Rd.
Escondido, CA 92092
760/736-0292

Michaelle House
687 Riviera Ct.
Vista, CA 92084
760/758-9165

Fraternity House, Inc., based in San Diego County, operates two licensed residential care homes, Fraternity House with six beds for males; and Michaelle House with eight male beds and four female beds. The organization provides 24-hour a day housing and personal care for men and women living with HIV/AIDS, including assistance with activities of daily living, adherence to complex medication regimens, three nutritious meals a day, coordination of healthcare appointments, and access to outside resources.

Inland AIDS Project 800/499-2437

Five offices, serving Riverside, San Bernardino, Victorville, Ontario, Temecula.

Padua House 562/432-2000

940 Atlantic Ave.
Long Beach, CA 90813

Hospice, shelter. 11 beds, shared rooms. Fees vary based on individual's ability to pay. Lack of income will not prevent admission. Must be sober for at least 6 months prior to acceptance. Run by Project New Hope, which operates a number of other facilities in the Los Angeles area.

San Diego Housing Commission 619/231-9400

1122 Broadway, Suite 300
San Diego, CA 92101

Manages the area's Shelter Plus Care rental assistance programs, and other tenant-based rental assistance programs.

Alliance for Housing and Healing 323/344-4888

825 Colorado Blvd., Suite 100
Los Angeles, CA 90041

Our programs include:

- Four licensed group homes that provide around-the-clock care for previously homeless individuals
- Permanent Supportive Housing: For people with HIV/AIDS and a secondary diagnosis, we provide more than 150 leased units to



individuals and families throughout Los Angeles County.

- Housing Case Management
- Emergency Financial Assistance: This includes help with rent payments, utility bills, and food voucher cards

Substance Abuse Foundation 562/439-7755
 3125 E. Seventh Street Administration 562/987-5722
 Long Beach, CA 90804 Toll Free 888/476-2743

Residential treatment program, including primary treatment and rehabilitation, supportive sober living, transitional housing for people with HIV/AIDS (with or without history of substance abuse), and a recovery community' made up of 21 individual residential buildings, 92 licensed treatment beds, 132 sober housing beds. Also has outpatient services. Insurance welcome, sliding scale, has programs for individuals who could not otherwise afford treatment, including Medi-Cal, Cal-Works and funding for pregnant women. Veterans, DCFS, Parole and PRCS-AB 109.

Townspeople 619/295-8802
 4080 Centre Street, Suite 201 TTY 619/295-5502
 San Diego, CA 92103

This agency provides referrals for HIV/AIDS clients to affordable housing programs, other low-income housing alternatives and financial aid services. They also produce a bi-weekly rental list, assist with Section 8 and HOPWA applications. Own and operate HIV Supportive and Independent Housing. Affordable housing application waiting list.

COMMONLY USED HOUSING TERMS

Affordable Housing

This is generally defined as housing where the occupant is paying no more than 30% of gross income for housing costs, including utilities.

Assisted Living

See “Supportive Housing.”

AHPOCI

Affordable Housing Projects of Orange County Inc., an all-volunteer non-profit organization which sponsors Hagan Place, a 25 unit apartment complex in Laguna Beach for persons disabled by HIV.

Congregate Housing

These are units which contain a living room, bedroom and bathroom, usually with no kitchen area. A central dining area and kitchen is maintained for use of the occupants.

Consolidated Plan

A document written by a State or local government describing the housing needs of the low- and moderate-income residents, outlining strategies to meet the needs and listing all resources available to implement the strategies. This document is required to receive HUD Community Planning and Development funds.

Continuum of Care

Refers to a range of housing resources, beginning with outreach to those in need, to emergency shelters, to transitional housing, to assisted living situations, to permanent independent housing. Also refers to policies designed to address the critical problem of homelessness that include a coordinated community-based process of identifying needs and building a system to address those needs. The approach is based on the understanding that homelessness is not caused merely by a lack of shelter, but involves a variety of underlying, unmet needs—physical, economic, and social.

Emergency Housing

Housing for people with immediate need of shelter, including missions, motels and hotels, and shelters.

Family

Many agencies consider this to be the head of a household and all other persons living in the same household who are related to the head of household by blood, marriage or adoption. Other agencies are more inclusive of same-sex couples in defining this term. See also "Household."

HOPWA

Housing Opportunities for Persons with AIDS. This HUD-funded program provides participating jurisdictions with the flexibility to create a range of housing programs for people with HIV, to meet local needs. These funds may be used for housing or supportive services related to housing.

Household

Number of persons living in a housing unit. From a financial standpoint, a household is usually seen as individuals who have pooled resources with joint bank accounts, joint property, etc.

HUD

U.S. Department of Housing and Urban Development.

Independent Living

Long-term housing where no assistance is provided. Includes apartments, rooms, SROs, congregate settings and mobile homes.

Low Income

Families or households whose incomes do not exceed 80% of the median income for the area as determined by HUD.

Project-Based Rental Assistance

Rental assistance provided for a project, not for a specific tenant. Tenants receiving project-based rental assistance give up the right to that assistance upon moving from the project.

Section 8

HUD's program for assisting very-low income families, elderly and disabled individuals to rent decent, safe and sanitary housing. Rental subsidies are paid by local Housing Authorities to the landlord on behalf of the participating individual or family. The individual or family then pays the difference between the actual rent charged and the amount subsidized by the program. With Section 8 vouchers, rent for units usually may not

exceed a maximum amount. With Section 8 vouchers, an individual or family may select a unit which rents above the maximum amount, and will then pay more than 30% of it's income for rent.

Shelter Plus Care (S+C)

A program designed to provide rental housing assistance linked with supportive services such as case management, to people who are homeless and have disabilities, including HIV disease.

Single Room Occupancy (SRO)

Also called SRO hotels, low-income facilities usually for single people only, which offer efficiency apartments with kitchenettes. Many SROs also offer a social services component, with referrals for health and educational opportunities.

Supportive Housing

Housing with a supportive environment such as group homes, Single Room Occupancy (SRO) housing and other housing that includes an on-site planned service component, such as case management, counseling and supervision. Support sometimes includes other services such as child care, transportation and job training.

Tenant Based Rental Assistance (TBRA)

A rental assistance program awarded to a person, not a project or facility, in which the assisted tenant may move from a unit with a right to continue assistance in another qualified unit.

Transitional Housing

Generally housing that is no more than 2 years, but may often be limited to much shorter periods, such as 30 or 60 days, depending on the program.

Very Low Income

Families or individuals whose incomes do not exceed 50% of the median family income for the area as determined by HUD.

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AIDS Services
Foundation
Orange County

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