



QRTips

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Compliance Q & A: Documentation Issues that frequently result in audit recoupment.

Can clinical or office staff bill Medi-Cal for transportation of a client from one location to another for any reason?

Answer: NO, transportation of clients is **never** a service billable to Medi-Cal.

Can a client be provided billable services such as Individual Therapy or Case Management during the initial 60-Day or 30-Day Assessment Period without completing an Interim Care Plan (AKA: ICP) form?

Answer: NO, **all mental health services other than assessment** are considered “planned services” and therefore require the short-form client service plan (or ICP”) to be completed by a provider in order to authorize any planned services deemed necessary prior to completion of the full 60-Day/30-Day Assessment and care plan (CP). Note: Psychological Testing is considered assessment, and does not require a ICP to be in place in order to bill Medi-Cal for testing services.

Can therapy or case management services be billed to Medi-Cal if they don't specifically address the mental health condition and the client service plan goals/milestones?

Answer: No, mental health services must always address the client's goals/milestones as set forth in their specific agreed-upon service plan in order for those services to be billed to Medi-Cal. Note: Services primarily focused on substance abuse treatment are **never** billable to Medi-Cal.