

<u>Unsecured</u> property taxes cover business personal property, leased equipment, boats and aircraft assessments.

The 2015-16 Unsecured Property Tax bills are due on or before <u>August 31</u>. Payments received at any time after this date will be charged <u>a 10% late penalty and a \$75 processing fee</u>. If your mailing address has changed, you can view/print duplicate copies of tax bills on our website at <u>ocgov.com/octaxbill</u> by entering your Tax Collector Reference Number (TC Ref) or Tax Year and Assessment Number..

If you have not yet paid your taxes, try one of our quick and easy payment options to avoid the late penalties:

PAY ONLINE at ocgov.com/octaxbill

Payments completed through our website on <u>August 31</u> by 11:59 p.m. PST (as evidenced by a confirmation number) will be considered timely and receive same day credit.

- eCheck using your checking or savings account information (no cost)
- Credit Card (a 2.3% convenience fee with a minimum charge of \$3.95 applies)
- Visa Personal Debit Card (a flat fee of \$3.95 applies)

If you pay your bill online and enter your email address, you will receive your payment receipt by email just like a receipt received in person. Online payments receive same day credit to your bill, but may take 2-3 business days to be deducted from your bank account.

PAY BY PHONE by calling our automated payment line at (714) 834-3411 Credit Cards only (a 2.3% convenience fee with a minimum charge of \$3.95 applies)

<u>PAY IN PERSON</u> at our offices located at 625 N. Ross Street, Building 11, Room G-58 in Santa Ana. Our offices are open Monday through Friday, 8:00 am to 4:45 pm and will remain open until 5:00 pm on August 31.

PAY BY MAIL by sending a check payable to the "County of Orange" along with your property tax bill remittance stub to:

County of Orange Attn: Treasurer-Tax Collector P.O. Box 1438 Santa Ana, CA 92702-1438

Payments must be postmarked with a <u>U.S. Post Office</u> postmark on or before <u>August 31</u> to be considered paid timely. Office machine (i.e. Pitney Bowes) cancellation marks will not be accepted in lieu of a U.S. Post Office postmark. If you wait until the due date to mail your payment, you should ensure your envelope is hand stamped with a USPS postmark as mail may not be postmarked on the same day it is received. All payments received without a USPS postmark or received with a USPS postmark that is dated after <u>August 31</u> will be charged the 10% late fee and a \$75 processing fee (no exceptions).

If you have questions regarding the assessed value on the property tax bill, please contact the Office of the Assessor at (714) 834-2930. If you have any other questions, please e-mail us at ttcinfo@ttc.ocgov.com or call (714) 834-3411 (call center hours are 9 a.m. to 4:45 p.m.).