Dear Taxpayer,

The Fiscal Year (FY) 2015-16 Secured Property Tax Bills are being mailed to taxpayers starting this week. We will be mailing approximately 850,000 property tax bills over a ten day period. The bills are currently available to view, print or pay on our website at ocgov.com/octaxbill. The first and second installments are due on November 1, 2015 and February 1, 2016. The last day to make your timely payment for the first installment will be December 10, 2015 and for the second installment will be April 11, 2016. Payments made or postmarked after these dates will be assessed a late penalty.

We encourage you to use the ease and convenience of paying your property taxes by eCheck at no cost through our secure website at ocgov.com/octaxbill. You can also pay online using debit/credit cards (service charges apply). Please note that the property tax bills for the previous five years are also available on our website and a new online feature is a GIS map at ocgov.com/octaxmap. If you plan to mail a check for your payment, please make sure your envelope has a USPS postmark on or before the installment due dates to avoid late penalties. If you wait to the last day to mail your payment, we highly recommend that you get a hand-stamped postmark at the post office since mail is not always postmarked the same day it is received.

Tax bills are only mailed once a year to the address of record provided by the Office of the Assessor. If your mailing address has changed or if you are a new owner of a property and you do not receive a tax bill, please print a copy from our website at ocgov.com/octaxbill. Property ownership information and mailing address changes are processed by the Office of the Assessor, and the tax bill may not reflect the most current information. It is imperative that you file a change of address as soon as possible to ensure that you receive future tax bills to the correct location. Click here to view/print a Change of Address Notice. You can complete the form and mail it to the Office of the Assessor at the location provided on the form.

If you sold a property and still received a property tax bill, you can forward the bill to the new owner, return it to our office or disregard it. The Office of the Assessor may not have updated the ownership record for a property sale or transfer at the time the tax bills were mailed. The new owner of the property is responsible for payment of the property taxes due. In addition, if your bill does not reflect a homeowner’s exemption, then we did not receive the exemption from the Office of the Assessor. You can contact their Exemptions Unit at (714) 834-3821 to determine the status of your exemption request.

If you are interested in purchasing real property or time-shares that may be auctioned off by the County Treasurer for non-payment of property taxes, please subscribe to our tax auction information e-mail service by going to ocgov.com/taxauctionreminder or view information about our tax auction at ocgov.com/taxauction.

If you have any questions, please e-mail us at ttcinfo@ttc.ocgov.com or call (714) 834-3411 (hours are 9 a.m. to 5 p.m.).