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County Receives 20 Awards for Innovation and Achievement

Santa Ana, CA (May 25, 2017) — The County of Orange received a total of 20 awards in May 2017, including 16 Achievement Awards from the National Association of Counties (NACo) and four Golden Hub of Innovation awards from the Association of California Cities-Orange County (ACC-OC).

Among these, the initiative to create a new, shared-services Orange County Information Technology (OCIT) organization was designated “Best of Category” in the NACo category for County Administration and Management. Charles Eckstrom, Assistant Chief Information Officer, also received the Innovator of the Year Award from ACC-OC for his work championing innovation as the key to public policy solutions.

“Across County departments and agencies, we are continuously striving to innovate, improve our process and produce programs to best serve our residents,” said Board of Supervisors Chairwoman Michelle Steel, Second District Supervisor. “We are honored to receive recognition from both NACo and ACC-OC.”

County of Orange programs that received NaCo Achievement Awards are:

Children and Youth

- Social Services Agency (SSA), [Fairness for Families Video Production](#)

Civic Education and Public Information

- OCIT, [myOCgov Mobile – Find County of Orange Services Near You](#)
- OC Waste & Recycling (OCWR), [Landfill Tour Program](#)
- Registrar of Voters, [Community Engagement and Outreach Program](#)

County Administration and Management

- Clerk-Recorder, [Auto-Indexing and Redaction – Increasing the Accuracy and Access of the Public Records](#)
- OCIT, [Implementing a Shared Services Strategy for Information Technology](#)

County Resiliency: Infrastructure, Energy & Sustainability

- OC Public Works (OCPW), [Glassell Campus Stormwater Low Impact Development Retrofit Project](#)

Human Services

- SSA, [Mobile Response Vehicle Civic Center Outreach](#)

Information Technology

- OCIT, [HR Data Portal](#)

Libraries

- OC Public Libraries, [Genealogy Speaker Series](#)
- OC Public Libraries, [Lunch @ the Library](#)
- OC Public Libraries, [Rita Recommends](#)

Personnel Management, Employee and Training

- Human Resource Services, [The Professional Development Experience](#)
- OC Community Resources, [Achieving Excellence in Service, A Customer Service Training](#)

Planning

- OCWR, [Capital Improvement Planning Program Model](#)

Volunteers

- OC Parks, [A New Volunteer Program for the County Park System](#)

County of Orange programs/individuals that received ACC-OC Golden Hub of Innovation awards are:

Innovator of the Year

- OCIT, Charles Eckstrom

City Programs/Departments-Public Safety

- OC Sherriff's Department Lake Forest, Homeless Liaison Program

Community Outreach

- OCWR, Landfill Tour Program
- SSA, Mobile Response Vehicle Civic Center Outreach

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