



**HUGH NGUYEN**  
CLERK-RECORDER  
**NEWS RELEASE**

PROPERTY RECORDS  
BIRTH AND DEATH RECORDS  
MARRIAGE LICENSES/RECORDS  
PASSPORTS  
FICTITIOUS BUSINESS NAMES  
NOTARY REGISTRATION  
ORANGE COUNTY ARCHIVES

For Immediate Release  
June 29, 2017

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**ORANGE COUNTY CLERK-RECORDER IMPLEMENTS  
NEW FICTITIOUS BUSINESS NAME STATEMENT FILING SYSTEM**

(Santa Ana, Calif.) --- Orange County Clerk-Recorder Hugh Nguyen announced the successful implementation of a new electronic Fictitious Business Name Statement (FBN) filing system. This new electronic system will make applying for Fictitious Business Name Statements more user friendly for business owners and will also reduce the duration of phone calls received by department staff regarding FBN issues.

The department's old FBN filing system was implemented in 2006, seven years before Clerk-Recorder Hugh Nguyen's administration, and was outdated. The new FBN system is built on the latest technology and will increase the efficiency of processing applications. Frustrated customers trying to use the outdated FBN application consistently complained about how difficult it was to use and calls from customers needing assistance to complete their statements took up to 15 minutes each.

***"I am elated about this improvement to our services," said Clerk-Recorder Hugh Nguyen. "These improvements will reduce the time customers spend on filing their Fictitious Business Name Statements and will help reduce wait times for customers calling our information line."***

Since taking over the office in 2013, Clerk-Recorder Hugh Nguyen personally reads every customer comment card submitted to the department. Customers have consistently expressed frustration with the old FBN system which prompted him to take action.

The updated Fictitious Business Name Statement system is now available for customers to use both online and at all of our major locations. Customers can access the new system online at [OCRecorder.com](http://OCRecorder.com) or they can visit our offices in Fullerton, Laguna Hills and Santa Ana. For more information about the services provided by the department, please visit us at [OCRecorder.com](http://OCRecorder.com)

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