



County Executive Office
Memorandum

April 13, 2018

To: Chairman Andrew Do, Supervisor, First District
Members, Board of Supervisors

From: Frank Kim, County Executive Officer

Subject: County of Orange Homelessness Engagement Data: Civic Center and
Flood Control Channels

I. Civic Center Plaza

The Health Care Agency (HCA), in partnership with the City of Santa Ana Police Department, completed all assessments of homeless individuals residing in the Civic Center on April 10, 2018. The City of Santa Ana began enforcing its anti-camping ordinance in the Plaza of the Flags on April 12, 2018 resulting in clearing the entire encampment.

At the conclusion of this project, HCA was able to complete 234 assessments of homeless individuals residing in the Civic Center Plaza. These were individuals residing in the Plaza of the Flags as well as those living within the boundaries of Civic Center Drive (North Border), Santa Ana Boulevard/4th Street (South Border), Flower Street (West Border) and Sycamore Street (East Border). Below is a table outlining the Actual Placement of the Civic Center population following assessments.

Actual Placement of Civic Center Population	
Program Categories	Total Number of Placements
Courtyard	27 (17 confirmed placement)
SAFEPlace	12 (all confirmed)
Bridges at Kraemer	2

Armories	3
Full Service Partnerships	33
Recovery Residences	13
Detoxification Services	2
Residential Substance Use Disorder Program	3
Recuperative Care	2
Whole Person Care/Anaheim Global Medical Center	1
Non-Profit Service Providers/Illumination Foundation	1
Declined Services/Left on their own	135
TOTAL	234

The successful completion of these assessments is the result of an effective and integrated collaboration between HCA/Outreach and Engagement, Social Services Administration (SSA), OC Community Resources (OCCR), CityNet, Santa Ana Police Department and the City of Santa Ana.

II. Total number of unsheltered homeless individuals from the Flood Control Channel (FCC) and Civic Center engaged by the County of Orange

Although the FCC motel program and the Civic Center project were the most visible homelessness efforts led by the County to date, the County has been engaging the unsheltered homelessness individuals residing in these locations for many years. There is a strong belief that it is the relationship-building by HCA’s Outreach and Engagement Team and CityNet that led to a higher-than-expected acceptance rate of shelter and services.

Since July 1, 2017, the County and its contractor, CityNet, has engaged 1,182 individuals from the FCC and Civic Center. “Engagement” is defined as any interaction between County or CityNet staff with unsheltered homeless individuals for the purpose of providing services or assessments. A breakdown of those engagements is presented in the table below.

Total Number of Unsheltered Homeless Population from FCC and Civic Center Engaged by the County of Orange		
Location	Programs in Which Engagement Occurred	Total Number of Individuals Engaged
FCC	Ongoing outreach and engagement prior to FCC motel program (July 1, 2017 – Jan. 8, 2018)	251*
FCC	FCC motel program	697
Civic Center	Plaza of the Flags/Civic Center	234
TOTAL		1,182

**The 251 individuals under this category are confirmed exits from the FCC prior to the FCC motel program.*

Of these 1,182 individuals engaged by the County, an estimated 58% of that population accepted the shelter and/or service options presented to them while 42% declined all services.

Although the FCC motel program and the Civic Center project have concluded, the County will continue to provide outreach and assessment services to link homeless individuals in the county to services and maintain an operational number of shelter beds. The outcomes of both efforts was the result of a strong collaboration between HCA, SSA, OCCR, OC Public Works, OC Sheriff’s Department, County Counsel, and the CEO’s Office.

Since July 1, 2017, the County has engaged 45.7% (1,182) of the total number of unsheltered individuals (2,584) in the 2017 homeless count in Orange County.

- cc: Frank Kim, County Executive Officer
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- Richard Sanchez, Department Director, HCA
- Dylan Wright, Department Director, OCCR
- Susan Price, Director of Care Coordination