

Prevention	Children/Youth Focus	School/Student Focus	Family/Parent Focus	Specific Services/Intervention	Addressing Stigma	Addressing Trauma	Underserved/Vulnerable Communities &Groups	Culturally/Linguistically Appropriate Programs/Services	Community Education, Events, Strengthening, Building Resilience	Provider Support & Training/Staffing Related	
Readily available preventative services in different languages to better support the community								✓			
Prevention for culturally & linguistically isolated groups such as Cambodians							✓	✓			
Early intervention EBPs like Parent Child Interaction Therapy PCIT for 0-15 and TAY	✓		✓	✓							
Funding to place child psychologists in pediatric and adolescent primary care clinics for improved access	✓									✓	
Mindfulness (starting young)				✓							
Increase awareness about ACEs, countywide, families, school staff, service providers	✓		✓	✓		✓				✓	
MH and Family treatment (parent) for Non-Medi-Cal			✓								
Children/TAY outreach at schools, foster homes, detention centers on mental health skills building (ex. How to express anger appropriately, how to make friends, how to deal with bullies, what to do with sadness)	✓	✓		✓							
Parenting			✓								
Social services addressing families and individuals			✓								
Stigma reduction services for older adults 60+							✓				
Community Stigma reduction forums									✓		
Stigma reduction 25-60 Vietnamese								✓			
Stigma Reduction											
Stigma reduction mental health fairs											
Films based on stigma reduction											
Stigma reduction workshops for children, families, tays	✓		✓							✓	
Use of arts, music, drawing activities to support mental health (see San Diego program: Urban Beats)										✓	
Trauma in the community							✓				
Work to address community level trauma, need to focus on supporting community healing and building community resilience so our communities can thrive							✓			✓	
Early Intervention services for older adult veterans				✓			✓				
Older adults (60+) veterans and LGBTQ community							✓				
Prevention & early intervention services for older adults (case management, support group, health promoting, activities like exercise/nutrition)				✓			✓				
Community mental health education for older adult veterans							✓			✓	
Community mental health education for older adult w/ focus on minority threshold languages							✓	✓		✓	
Older adult medication education programs							✓			✓	
Older adult social isolation prevention							✓			✓	
Early childhood mental/behavioral health services for under 8 - especially outpatient clinic-based services	✓										
Community mental health education										✓	
Increase community mental health education										✓	
Community mental health education 25-60 , Santa Ana, Midway City, Westminster, Garden Grove, Anaheim										✓	
Community mental health education - provide in-services for agencies to understand the problem for the loved ones	✓		✓							✓	
Violence prevention (children)				✓							
Suicide prevention (hotlines, education at schools, etc)		✓		✓							
Community mental health education				✓							
Violence prevention (anti-bully)				✓							
Psychosis prevention				✓							
Services to address loneliness				✓							
Build community/neighborhood connected-ness such as through block-based activities/groups										✓	
Develop indiginous natural community supports, such as grandparents, faith leaders to be the first layer of safety net										✓	
Develop non-conventional services to support individual, family and community wellbeing			✓							✓	
Use of telehealth in preventative services - ie. groups, etc.				✓							
	8	2		9	13	7	3	9	4	14	2
Faith leader MH Training											
Stigma with BH among all age categories						✓				✓	
Pre-school teacher consultation on mental health		✓								✓	
Pediatrician, GP, Internal Medicine, Nurses, Doctors Training											✓
Case management & linkage options to those identified during prevention campaigns				✓							

Financial aid
 Community Mental health education
 Community MH education
 Texting outreach and engagement
 Working with community coalitions to bring everyone into the conversation: stigma reduction and education in interfaith community service groups, community meeting groups
 More collaborations among community partners like today. Including/involving: family, neighborhood, school, police, HCA.
 Increase awareness ideas, education
 Prevention 211
 Care coordination across services
 API
 LGBTQ
 Preventative mental health services for older adults

15	11	11	21	3	0	5	1	10	2
32	20	25	47	16	6	25	8	32	8

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School-Based Mental Health Services	BH Staffing in the Schools	Screening/Assessment & Access/Linkage	Establish/Expand Services in Schools (Including Specific Services)	Support/Training for School Staff	Underserved/Vulnerable Communities & Groups	Culturally/Linguistically Appropriate Programs/Services	Family/Parent Focus	Policy/Practice Changes	
More funding for therapists/social workers @ schools	✓								
Increase the number of therapists/counselors/ behavioral health services accessible to where vulnerable communities are living (partnering with local agencies, churches, schools)	✓								
Provide direct mental health services/assessment on-site at school		✓	✓						
Support groups & more education on MH services			✓						
Classroom education on building good mental health provided by dynamic MH workers - using skits, activities, small groups to tackle subjects like bullying, depression, anxiety, anger, isolation and provide referral resources			✓						
Target depression			✓						
Enlist students, school staff and parent/families in activities/services							✓		
Develop practical coping skills			✓						
Integrating clinical workers into schools to provide a safe environment for students	✓								
Expansion of school based mental health services to all school age children (including college)			✓						
K-12 Students identified at risk (behavior, mental health, family issues)			✓						
Teach students techniques to manage conflicts, respond to challenges, deal with adversity, to regulate emotions to build empathy, to engage in prosocial behavior			✓						
Medication management in schools			✓						
Evidence based programming on site @ schools to provide access to services			✓						
Mental health services should be accessed at all schools and grades - expand by prioritizing communities w/ high rates of trauma		✓	✓						
Education for teachers & school personnel				✓					
Identifying at risk youth and linking to care		✓							
Multi-tiered system of support of mental health services - based on need			✓						
Increase awareness of ACES and support teachers and school staff who have experienced their own adversity, county-wide				✓					
Mental Health training & support to pre-school education to help prevent preschool expulsions				✓					
School-based education and training plus coordinated information for parents				✓					
Prioritize by trauma								✓	
Wraparound services for families when children are facing difficult times/trauma/MH illness.			✓				✓		
Family therapy services			✓				✓		
Co-occurring SUD+BH for HS and College TAYs			✓						
Training school teachers and family members to understand mental health				✓			✓		
School faculty training on mental health first aid				✓					
School-based mental health needs to focus on culturally and linguistically tailored resources and services to limited English proficient parents and students like Cambodians						✓			
Focus on tx that is culturally responsive and inclusive						✓			
LGBTIQ youth 12-25					✓				
Stigma reduction for all ages children/tay			✓						
Veteran and military families					✓				
Family therapy services							✓		
Parent education							✓		
Single parent families							✓		
Parent partners to work with parents to help navigate the education system for their children - countywide			✓				✓		
	3	3		17	6	2	2	8	1
School-based educational trainings for students, staff, and parents regarding mental health (i.e. MH101, depression, anxiety, resiliency) support and resources. One stop shop for schools to reach out to for training.									
Area of service: All school districts in OC									
Target population: 0-18				✓					
Commitment to getting parents, youth aware of options							✓		
Consultation with school personnel		✓							

Behavioral Health Clinic-Based Outpatient Services	Behavioral Health Integration with Medical Clinics/Co-occurring Medical	Service Delivery/Improving Access	Specific Services/Intervention	Expansion of Services/Staffing	Addressing Trauma	Dual-Diagnosis/Co-Occurring SUD-MH	Underserved/Vulnerable Communities & Groups	Children/Youth Focus	Family/Parent Focus	
Colocated @ FQHCs, comorbid medical/mental health	✓									
Integrate behavioral health clinics with medical clinics	✓									
Treatment provided by licensed therapists		✓								
Add more peer support to programs to support client			✓	✓						
Ability to be mobile and provide services in the community		✓								
In-home mental health therapy		✓								
Parent partner model		✓							✓	
Telehealth clinic when leaving jail + ED to ensure client has medication		✓								
Continuity of therapist with client				✓						
Timely access is limited with the low volume of providers at outpatient clinics. Need to increase staffing of providers										
Children 0-15, All of OC								✓		
More clinics for children to decrease waitlist and ensure that any mental health dx qualifies, not just "crisis"				✓			✓			
Infant & early childhood mental health 0-5 services							✓			
Dual diagnosis tx for youth (13-18)						✓	✓	✓		
Dual diagnosis TAY						✓	✓			
Veterans							✓			
Group tx for older adult pop			✓				✓			
Mental health primarily in clinic settings towards older adults							✓			
Linkable to housing for older adults 60+							✓			
In-home therapy for individuals with disabilities & older adults		✓					✓			
Individual family & group tx for LGBTQ pop countywide			✓				✓		✓	
	2		6	3	3	0	2	10	2	2
Rainbow LGBT therapy van		✓								
Mobile		✓								
Mobile Behavioral outpatient services		✓								
Mobile mental health services		✓								
Mobile clinics for homelessness e.g. park outreach		✓								
Transportation		✓								
Transportation for patients		✓								
Mobile or community based services with clinic as hub		✓								
Services need to be easier to access		✓								
Transportation		✓								
BH clinic need outpatient services: VA		✓					✓			
Orange county clinic south county specific		✓								
Trauma based/focused therapy services			✓			✓				
Trauma-focused services			✓			✓				
Wraparound services for TAY & adults w/ access to flex funds		✓	✓					✓		
Wrap type services			✓							
Wraparound type services offered w/ mental health services			✓							
Care coordination across services		✓								
Better assessment and support after clinic based outpatient services. Follow up, more options for further support, affordable therapy options		✓								
Inclusion of other professionals in bx clinics (OT, PT, S/L, MDs)				✓						
Access to job training & transitional training in life skills			✓							
Individuals being released from jail -> expedited access to meds after release			✓							
More thorough assessment for dissociative disorders			✓							
More frequent contact for co-occurring behavioral health especially for vulnerable populations like homeless individuals										
Co-occurring with SUD						✓				
Free 24hr. Mental health and addiction treatment services						✓				
Children ages 0-15								✓		
Intensive outpatient services for children under 18								✓		
Young child clinic under age of 8								✓		
LGBTQ							✓			
Parent-family education services									✓	
One on one therapy for older adults, provided in their own home							✓			
For children and TAY competency attainment services for youth declared incompetent by the juvenile court.			✓					✓		
	0		15	9	1	2	3	3	5	1
	3		22	13	5	3	6	14	8	4

Housing	Supportive Services	Increase Housing Units/Availability	Specialized Housing	Affordability	Underserved/Vulnerable Communities & Groups	More Collaborations/Partnerships
Work closely with EmploymentWORKS to help employ those receiving housing supports	✓					
Provide also opportunities for getting a job/being financially independent	✓					
Housing service - On-site mental health services	✓					
Funding for onsite activities to increase social engagement	✓					
Behavioral/mental health outreach & therapy programs @ homess service locations and supportive housing programs	✓					
In home/on-site support groups for increasing social skills, dealing with conflict, SUD	✓					
Case management and skill building services (to sustain their housing)	✓					
Permanent supported Housing (more?)	✓	✓				
Supportive services on-site	✓					
Place-based supportive services and treatment	✓					
More housing units for people with serious mental health issue		✓				
Increase housing areas in North, South and Central OC for needed individuals		✓				
Our community have hundreds of homeless with mental issues "we need housing"		✓				
Permanent housing (housing vouchers + facility stipends) for low income older adults with BH		✓				
Availability		✓				
More Housing needed!		✓				
For TAY, Adults, Older adults: subsidized housing with no shared bedroom, not dependent on HUD definition of housing that is so difficult to meet. A model like single room occupancy apartment building		✓	✓			
Payment on a sliding scale		✓		✓		
Affordable sober living		✓	✓	✓		
Increased housing support (ex. Sober living, board & care, individual housing, tiny house community)		✓				
Older adults mental health residential care facilities			✓		✓	
Veteran & military families					✓	
More housing authority partnerships						✓
		10	10	3	2	2
Improved clearing house to connect mental health services and non mental health providers (de-siloing)	✓					✓
Long term mental health housing to stabilize at risk clients					✓	
Free/low cost housing for TAY with mental health issues (18-25)			✓		✓	
More housing for mental health at risk clients		✓			✓	
Permenant supportive housing for individuals (homeless)					✓	
Supervised group living for SPMI (affordable or PSH model homeless adults)	✓					
Transportation	✓					
Navigation	✓					
Better screening of homeless individuals for mental illness					✓	
So. County housing for mentally ill		✓			✓	
Homeless mentally ill					✓	
Affordable housing				✓		
Free housing for those in recovery			✓		✓	

Supportive services for mentally ill	✓								
Housing on-site support services	✓								
Permanent supportive housing for mentally ill/behavioral health	✓								
More educational & supportive needs once a client is housed.									
Life skills	✓								
Older adult senior housing (affordable assisted living)	✓							✓	
Supportive services to those in housing program such as transportation, employment, education, case managers w/ lived experience	✓								
More housing units available for permanent supportive housing. Landlord incentives, voucher navigation	✓	✓							
Provision of supportive services for homeless individuals with mental illness	✓							✓	
Provision of wraparound services for victims of domestic abuse	✓							✓	
Free housing those in recovery				✓					
Affordable housing for older adults						✓			
Criteria for housing consideration. Employment/educational vocational support for adults. Empowerment/knowledge leads to decreased MH crisis and increase in quality of life	✓								
Life skills: budgeting, saving, etc.	✓								
Financial aid & navigational assistance for TAY						✓			
Financial aid in housing for recovery & sober living						✓			
More SSI rate board and cares				✓		✓			
Life skills education	✓								
Transitional age youth								✓	
TAY youth								✓	
SUD housing & treatment: TAY & adult				✓					
Foster youth who have aged out of the system								✓	
More intervention for foster youth in transition								✓	
Homeless veterans								✓	
Prevention funds for veterans to prevent eviction	✓								
LGBTQ								✓	
LGBTQ crisis shelter				✓				✓	
Free/low cost medi-cal detox, residential and outpatient addiction and mental health services	✓			✓					
SUD residential treatment: pairing clients w/ buddy system				✓					
Housing for dual diagnosis clients				✓					
Support services	✓								
SUD maintenance recovery support	✓								
Navigation services/ access and linkage to tx	✓								
		21	3	9	5	16	1		
		32	14	13	8	19	3		

Employment/Educational/Vocational Support	Underserved/Vulnerable Communities & Groups	Increase Job Retention/On-the-Job Support	Increase Job Opportunities	Job Skills/Training	Expand Peer/Lived Experience Staff	Increase Education/Awareness	Funding Allocation
Target young adults (25-35 y/o) and TAY with mild to moderate mental health conditions obtain job training support to address mental health in order to get and keep jobs	✓	✓		✓			
Increase importance for competitive employment and/or volunteerism for TAY population 18+	✓						
Increased funds for non-profits that provide employment services (Goodwill, Salvation Army, Hand to Hand)			✓				✓
More options for work - maybe our own or contracted employment agency? To connect folks with mental illness to temporary jobs; TAY, adults, older adults			✓				
Develop behavioral health workforce of peers/those with lived experience to serve in various behavioral health service provider roles			✓		✓		
Require county contracts to hire a certain % of staff with lived experience					✓		
Develop para-professional behavioral health workforce					✓		
2 or more job training activities/events per quarter				✓			
Increase awareness about employment as part of recovery when facing MH illness/difficulties						✓	
On the job support		✓					
Employment support for the disabled		✓					
Encourage funding for paid training positions by collaborating with employers for potential permanent hire			✓	✓			✓
More employment services! (training, resources, skill building)		✓	✓	✓			
Job developers (more)			✓				
Opportunity to people with mental health issues to get jobs keep them busy			✓				
Financial education/planning						✓	
Entrepreneur education - how to start a business - many with mental health challenges don't fit into traditional jobs						✓	
Transgender resources	✓						
Basic literacy for adults				✓			
Funding for EBP							✓
	3	4	7	5	3	3	3

Peer & Family Support	Training/Education/Certification	Expand Peer Workforce and Peer Services/Programs	Culturally/Linguistically Appropriate Peer Services	Underserved/Vulnerable Communities &Groups	Family/Parent Focus	Compensation
Training for Peers to work in MH programs	✓					
Standards for Peer support personnel training	✓					
Improve training program and recruitment for programs that provide peer mentors/support	✓	✓				
Peer support certificate training for TAY/Adult/OA	✓					
Recruitment and training of bicultural/bilingual peers		✓	✓			
Provide culturally & linguistically tailored trainings that are built on the partnership with ethnic CBOs to peer/family members to help their loved ones navigate/access mental health services/resources for Cambodian population	✓		✓			
Peer support for TAY ages 16-25				✓		
Peer support for children ages 0-15				✓		
K-12 Peer support/advocates		✓		✓		
Provide crisis support to family member		✓			✓	
Provide ongoing support to family members					✓	
Develop practical coping skills		✓				
Utilize parent/youth partner model		✓			✓	
Promotores			✓			
Support for Latino/under-served families through peer-to-peer trained community workers that could be paid with benefits (not just volunteers)	✓	✓	✓		✓	✓
Providing support education in conjunction with faith community when appropriate		✓		✓		
Family support					✓	
Parent partners who support parents with social service + healthcare navigation countywide					✓	
Increase support for veteran families, especially elderly vets				✓		
Caregiver resources for those caring for older adults in place of their families				✓	✓	
Family support services for older adult caregivers				✓	✓	
Elderly under stress				✓		
Peer services for isolated older adults				✓		
Peer services for isolated older adult veterans who are isolated				✓		
Veteran military and families				✓		
Veteran seniors who are socially isolated				✓		
Expansion of peer support services in all programs		✓				
Need for more groups support at the community		✓				
	6	10	4	12	8	1

Navigation Services/Access and Linkage to Treatment	Community Collaboration & Events/Promotion	Improved Outreach & Engagement	System Navigation Services and Infrastructure	Expansion of Services/Staffing	Underserved/Vulnerable Communities & Groups	Culturally/Linguistically Appropriate Programs/Services	Family/Parent Focus
Better connection/networking between services so that it could be shared to the community	✓						
Better outreach & engagement of provider		✓					
Peer navigation services			✓				
Outreach & Engagement for the homeless population (expansion)		✓			✓		
Provide additional funding for agencies to be able to have linkages or referral hotline (w/ existing knowledge of culturally appropriate services)			✓			✓	
Full continuum services enrollment/registration connecting to resources, getting transportation to resources and appropriate transitions of care			✓				
Awareness of navigation of services 15-60 - Vietnamese, Latino			✓			✓	
Increase clinical staff in all clinics and provide larger spectrum of care				✓			
More bilingual staff to provide navigating support to non-English speaking families				✓			
Linkage Fairs	✓					✓	
Commercials & media campaigns	✓						
Quarterly mental health fairs	✓						
Mental health/stigma reduction quarterly campaigns	✓						
Partnering with community based orgs to provide behavioral health clinic-based outpatient services in the community setting	✓					✓	
More behavioral clinic-based services culturally and language appropriate for Latino underserved population						✓	
Outreach & Engagement services for older adult veterans		✓			✓		
Outreach & Engagement tailored to older adults		✓			✓		
Outreach to find at risk veterans living alone		✓			✓		
Contractor provided outreach & engagement services - all populations, countywide		✓					
Culturally & linguistically tailored outreach & engagement services to specific underserved/unserved population (i.e. Cambodian) in the central region		✓			✓	✓	
Latino/underserved population						✓	
Bus passes for parent/caregivers and their children					✓		✓
Older adults					✓		
Increase mental health clinic or community-based outpatient services for the most underserved Cambodian community and other ethnic communities				✓	✓	✓	
More outreach & engagement embedded in programs for older adults and vets		✓			✓		
Individualized, walk alongside coaching to navigate life's challenges for TAY, foster youth, parents, adults, LGBTQ, older adults			✓				
Partnering with community based organizations that have the reach in terms of language, culture, trust, relationship to provide outreach & engagement services in central region		✓				✓	
A drop-in office like a city welcoming office - stop by, have a cup of coffee, review your needs and be linked on the spot with an appointment to the needed service maps on the walls, bus tokens available			✓	✓			
MH navigation (printed) directory broken down by age/population			✓				
Tech suite w/ customized content for children & teens				✓	✓	✓	
	6	9	7	5	9	10	1

Crisis Assessment	CSU/Non-ED/Hospital Diversion	Underserved/Vulnerable Communities & Groups	Follow-up	Dispatch/Assessment
Crisis stabilization adults/TAY	✓			
CSU, crisis residential, must have both!	✓			
We should have a 6 day a week center that can provide immediate admit for MH eval and stabilization	✓			
Crisis stabilization units	✓			
Crisis stabilization units older adults countywide	✓			
Non-ED setting	✓			
Walki-in services	✓			
Non-hospital/ED setting for crisis psych and medical treatment	✓			
Need "silver" treehouse	✓			
Information/referral for parents/relatives of consumers who have difficulty utilizing services			✓	
Faster response time & adequate follow up			✓	
Expansion of assessment teams			✓	
Quicker response for clients needed			✓	✓
Proper assessments in order to ensure proper treatment is provided (the next provider)				✓
More functional assessment - when patient feel team has something else to or offer something else				✓
Non-traditional college students - specifically debriefing counseling for traumatic events such as "shooter on campus" - community college campus				
Veterans		✓		
K-12 students		✓		
Transitional age youth (16-25 yrs)		✓		
Transitional age youth		✓		
CSEC services & identification		✓		
Ethnic/linguistic culturally underserved		✓		
	9	6	4	3

Crisis Treatment	Underserved/Vulnerable Communities & Groups	Timely Access & Availability	CSU/Non-ED/Hospital Diversion	Service Related	Follow-up	Hospital/Inpatient
Individuals with co-occurring SUD & MH MHA	✓			✓		
Services for families that are available and able to be seen immediately		✓				
More availability, financial aid		✓				
In hospitals, local						✓
Crisis stabilization unit			✓			
Crisis stabilization units at local hospitals			✓			✓
2 week crisis stabilization residential unit			✓			
Immediate action for crisis and recommendations for treatment		✓				
Coordination of care						
Care coordination across services						
More medical covered health services				✓		
Mobile crisis assessment & evaluation		✓		✓		
Bed spaces for higher level of care needs		✓				✓
After hour crisis treatment after assessment: after 5pm, weekends/holidays		✓				
Trauma awareness in crisis tx				✓		
Assess for presence of dissociative D/Os				✓		
Home based family focused crisis intervention services		✓				
Increase in-home programs for those not admitted for hospitalization			✓			
Wrap services in home services that follow client after crisis				✓	✓	
Aftercare followup post discharge and 1 month f/u					✓	
Navigation services/access and linkage to treatment		✓				
Residential			✓			
Longer term stays						✓
Trauma outpatient & residential treatment				✓		
Homeless prevention (adults with behavioral health)				✓		
LGBTQ	✓					
Children under age 12	✓					
Children 0-15	✓					
Children ages 0-15	✓					
CSU for children under 16	✓		✓			
Adolescent/children TAY youth residential crisis treatment. Bed still unavailable for crisis treatment	✓		✓			
		7	8	7	8	2
						4

Parking Lot

Co-occurring SUD Residential Tx

SUD services specific to Adolescent and older adult populations

Outpatient SUD medication assisted treatment (MAT: vivitrol, bupronophrine, etc)

Programs/services to serve individuals with dual diagnosis - mental health & developmental disabilities

Behavioral health clinic based outpatient services for older adults w/ culturally competent providers

Provide services to service providers to increase retention and effectiveness

More outpatient behavioral health clinics for children and youth

Creating a MHSA funding opportunity for smaller CBOs with the annual budget of \$3 million less to compete for MHSA/OCHCA contracts to serve specific ethnic/cultural population

Transportation for older adults 60+

Behavioral Health via smart phone

Better crisis assessment/stabilization for older adults (60+)

Clarification of process for having a recommended program come to fruition

Coalition/collaboratives that could increase child abuse/sexual abuse prevention and campagins to educate/increase awareness

Increase dialogue/reflection/education about social determinants for mental health & toxic stress related to chronic illness

Supportive housing - homeless co-occurring

Mental Health Workforce

LPS Conservatorship support

System improvement and efficiency

Policy Changes

In-custody drug treatment program

Transistions to care: medication when leaving jail& ED, psychiatric services on d/c

Licensed long term behavioral health navigators

Supportive housing TAY

Supportive housing Veterans

Monitor treatment centers

Job referral system after 1 year clean

Check up system for rehabs

Real professional help not barely clean workers in rehab

Big data sharing and analysis

Artificial intelligence

Supportive services for the upcoming 2700 units of PSH

Crisis/suicide prevention expansion of hotline services

Accessible sources for homeless youth to get the right help to get back on their feet

Need to expand all provider capacity to offer after hours/weekend availability